

HOWGILL FAMILY CENTRE

CHILD PROTECTION POLICY AND PROCEDURES

2023 /2024

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| --- |
| *At the time of publishing the following roles were held:* |
| Designated Safeguarding Lead | Faye Eldon  |
| Deputy Designated Safeguarding Lead(s) | Steph Carrick, Esther Lewthwaite, Emma Moorhead |
| Designated Teacher for looked-after or previously looked-after children | Steph Carrick, Esther Lewthwaite, Emma Moorhead |
| Designated Mental Health Lead (not statutory) |  |
| Governor with Safeguarding responsibility | Brenda Holden  |

|  |
| --- |
| Approved by1 |
| Name: | Faye Eldon/Board of Trustees |
| Position: | Chief Executive Officer/Chair of Trustees |
| Signed: |  |
| Date: | September 2023 |
| Review date2: | September 2024 |

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**REVIEW SHEET**

**Each entry in the table below summarises the changes to this policy and procedures made since the last review (if any).**

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| **Version Number** | **Version Description** | **Date of Revision** |
| 1 | Original - in line with the publication of statutory guidance ‘Keeping Children Safe in Education’ 2023. | September 2023 |
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**Contents**

[POLICY STATEMENT 1](#_Toc141430219)

[1. Definitions 1](#_Toc141430220)

[2. Introduction 1](#_Toc141430221)

[3. Ethos 2](#_Toc141430222)

[4. Aims 3](#_Toc141430223)

[5. Entitlement 4](#_Toc141430224)

[6. Implementation 4](#_Toc141430225)

[7. Child protection during emergencies 5](#_Toc141430226)

[8. Review 6](#_Toc141430227)

[PROCEDURES 1](#_Toc141430228)

[1. Roles and responsibilities 1](#_Toc141430229)

[1.1 The role of the Governing Body/Proprietors 1](#_Toc141430230)

[1.2 The role of the Head teacher 3](#_Toc141430231)

[1.3 The role of the Designated Safeguarding Lead (DSL) 3](#_Toc141430232)

[1.4 The designated teacher for looked-after and previously looked-after children 6](#_Toc141430233)

[1.5 The role of ALL staff (including supply staff and volunteers) 6](#_Toc141430236)

[2. Supporting pupils at risk 8](#_Toc141430237)

[2.1 Children who may be particularly vulnerable and early help assessment 8](#_Toc141430238)

[2.2 Children in need 9](#_Toc141430239)

[2.3 Pupils with SEN/Disabilities or physical health issues 9](#_Toc141430241)

[2.4 Private fostering 9](#_Toc141430243)

[3. Recognising types of abuse and neglect and significant harm 9](#_Toc141430244)

[3.1 Abuse 10](#_Toc141430245)

[3.2 Physical abuse 10](#_Toc141430246)

[3.3 Emotional abuse 10](#_Toc141430247)

[3.4 Sexual abuse 10](#_Toc141430248)

[3.5 Neglect 10](#_Toc141430249)

[3.6 Specific safeguarding issues 11](#_Toc141430250)

[Domestic abuse - 11](#_Toc141430256)

[Homelessness 11](#_Toc141430260)

[Other issues covered by Annex B – Keeping Children Safe in Education 11](#_Toc141430262)

[4. What setting staff should do if they have concerns about a child 11](#_Toc141430263)

[5. Dealing with a report from a child 12](#_Toc141430264)

[6. Induction and training 14](#_Toc141430265)

[7. Communication 15](#_Toc141430266)

[8. Record keeping 15](#_Toc141430267)

[9. Safeguarding concerns or allegations against adults working with children 16](#_Toc141430268)

[9.1 Supply teachers and all contracted staff 20](#_Toc141430269)

[9.2 Non-recent allegations 20](#_Toc141430270)

[10. Concerns or allegations that do not meet the harm threshold (low-level concerns) 20](#_Toc141430271)

[10.1 Responding to low-level concerns 21](#_Toc141430272)

[12. Whistleblowing 21](#_Toc141430281)

[13. Supporting pupils with medical conditions 22](#_Toc141430282)

[14. Working with other agencies 23](#_Toc141430284)

[15. Partnership with parents 23](#_Toc141430285)

[16. Professional confidentiality and information sharing 23](#_Toc141430286)

[17. Curriculum and staying safe 24](#_Toc141430287)

[18. Supervision and support 24](#_Toc141430288)

[19. Safe working practice 25](#_Toc141430289)

[20. Online safety 25](#_Toc141430290)

[20.1 Managing online filtering and monitoring 26](#_Toc141430291)

[20.2 Cyber crime 26](#_Toc141430292)

[21. Complaints 27](#_Toc141430293)

[22. Safer recruitment, selection, pre-employment vetting and ongoing vigilance 27](#_Toc141430294)

[22.1 Childcare Act 2006/Childcare (Disqualification) and Childcare (Early Years Provision Free of Charge) (Extended Entitlement) (Amendments) Regulations 2018 27](#_Toc141430295)

[23. Referral to the Disclosure and Barring Service (DBS) 27](#_Toc141430296)

[24. Referral to Ofsted / Local Child Protection Agency 28](#_Toc141430297)

[25. The use of setting premises by other organisations 28](#_Toc141430298)

[26. Safety and suitability of premises, environment and equipment 29](#_Toc141430299)

[27. Summary 29](#_Toc141430300)

[28. Monitoring and review 29](#_Toc141430301)

[**Referenced Statutory and Non-Statutory Guidance**](#Ref)

**[Model Child Report/Concern Record (including Body Map)](https://kymallanhub.co.uk/download/document/6370/)**

[**Actions where there are concerns about a child (flowchart)**](https://kymallanhub.co.uk/download/document/6371/) **– Extract from KCSiE**

[**Cumbria SCP Summary of Allegations Management Procedures Flowchart**](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6755/443689011.pdf)

[**Cumbria SCP Managing allegations about adults who work or volunteer with children leaflet**](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6755/4454082622.pdf)

[**When and How to Share Information (flowchart)**](https://kymallanhub.co.uk/download/document/6372/) **– Extract from DfE advice to practitioners**

[**KAHSC Managing low-level concerns raised in relation to adults who work or volunteer with children**](https://kymallanhub.co.uk/download/document/6373/)

**[KAHSC Response to reports of child-on-child sexual violence and sexual harassment (flowchart)](https://kymallanhub.co.uk/download/document/3308/)**

# POLICY STATEMENT

## Definitions

For the purposes of this Policy and procedures a child, young person, pupil or student is referred to as a ‘child’ or a ‘pupil’ and they are normally under 18 years of age.

Wherever the term ‘parent’ is used this includes any person with parental authority over the child concerned e.g. carers, legal guardians etc.

Wherever the term ‘Head teacher’ is used this also refers to any Manager with the equivalent responsibility for children.

We use the term ‘victim’ to describe a child who has been affected by some type of abuse. However, we recognise that not everyone who has been subjected to abuse considers themselves a ‘victim’ or would want to be described in this way and as such, we will use any term with which the individual child is most comfortable.

We use the term ‘alleged perpetrator(s)’ and ‘perpetrator(s)’ throughout the Policy and procedures, but staff and others will be mindful about this terminology, especially when speaking in front of children not least because in some cases the abusive behaviour will have been harmful to the perpetrator as well. Language and terminology will be determined as appropriate on a case-by-case basis.

Child on child abuse may also be referred to as peer-on-peer abuse or child on child sexual violence and sexual harassment and should be taken to mean child on child abuse of any description.

Wherever the term ‘settings’ is used this also refers to each of our nursery (EYFS) settings, Baby Basics, Time to Be Me Team and with the wider community work we deliver as Howgill Family Centre.

## Introduction

All those working in education can contribute to the safeguarding and protection of the welfare of a child in need. According to the DfE, safeguarding and promoting the welfare of children is defined as:

* protecting children from maltreatment.
* preventing impairment of children’s mental and physical health or development.
* ensuring children are growing up in circumstances consistent with the provision of safe and effective care; and
* taking action to enable all children to have the best outcomes.

**Child protection is a part of safeguarding** and promoting welfare. It refers to the activity that is undertaken to protect specific children who are suffering, or are likely to suffer, significant harm.

Safeguarding and promoting the welfare of children is **everyone’s** responsibility. **Everyone** who has contact with children and their families and carers has a role to play in safeguarding children. To fulfil this responsibility effectively, all professionals should make sure their approach is child centred. This means that they should consider, at all times, what is in the **best interests** of the child.

The DfE statutory guidance ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’ is our first point of reference for child protection and child welfare issues in the setting. The guidance has been issued to read and is followed by:

* members of the governing body.
* the settings/senior leadership team.
* All staff

In relation to our charitable status, we will also make reference to the Charity Commission guidance [Safeguarding and protecting people for charities and trustees](https://www.gov.uk/guidance/safeguarding-duties-for-charity-trustees).

Effective child protection is essential as part of wider work to safeguard and promote the welfare of children. However, all agencies and individuals should aim to proactively safeguard and promote the welfare of children so that the need for action to protect children from harm is reduced.

This Child Protection Policy and procedures must be read in conjunction with the setting **Overarching** **Safeguarding Statement** and other setting Policies and procedures (See Section 6 below).

## Ethos

At Howgill Family Centre (hereinafter referred to as ‘the settings’) the health, safety and wellbeing of all our children is of paramount importance to all the adults who work or volunteer here. All our children have the right to protection, regardless of age, sex, race, ethnicity, disability, religion or belief, gender reassignment, pregnancy, or sexual orientation/identity (protected characteristics). They have a right to be safe in our settings; this is enhanced by the adoption of the settings’ robust Code of Conduct for staff and other adults who work in settings.

We are also committed to establishing a safe physical environment in which children can learn and develop both personally and academically and achieve success in the following as stated in the Children Act 2004:

* Be healthy (physically, mentally and emotionally).
* Stay Safe (protection from harm and neglect).
* Enjoy and Achieve (via education, training and recreation).
* Make a positive contribution to the setting community and general society.
* Achieve social and economic well-being.

The settings regard Child Protection as an essential task of **all** its staff, governors and visitors/volunteers who come into setting. We are committed to protecting and safeguarding pupils in our settings.

There is no place for extremist views of any kind in our setting, whether from internal sources – pupils, staff, visiting adults, governors etc. or external sources – setting community, external agencies or individuals.

Any prejudice, discrimination or extremist views, including derogatory language, displayed by pupils, staff, visitors or parents will always be challenged and, where appropriate, dealt with. Where misconduct by an employee is proven, this will be dealt with under normal disciplinary procedures.

We encourage pupils to respect the fundamental British values of democracy, the rule of law, individual liberty and mutual respect, and tolerance of those with different faiths and beliefs. We ensure that partisan political views are not promoted in the teaching of any subject in the setting and, where political issues are brought to the attention of the pupils, reasonably practicable steps are taken to offer a balanced presentation of opposing views to pupils.

The use of circle time helps to develop appropriate attitudes in our children and makes them aware of the impact of their decisions on others.

We will ensure the content of the curriculum includes social and emotional aspects of learning and that child protection is included in the curriculum (including online) to help children stay safe, recognise when they don’t feel safe and identify who they might/can talk to. We provide a curriculum that will help to equip our children with the skills they need including materials and learning experiences that will encourage them to develop essential life skills and protective behaviours. We recognise that a more personalised or contextualised approach may be required for more vulnerable children, victims of abuse and some SEND children. The PSHE (Personal, Social, Health and Economic Education) will include elements of how children can recognise different risks in different situations and how to behave in response. It will equip children with the skills needed to keep themselves safe and empower them to feel safe. Reference will be made to the DfE statutory guidance [relationships education relationships and sex education (RSE) and health education](https://www.gov.uk/government/publications/relationships-education-relationships-and-sex-education-rse-and-health-education).

The setting recognises the importance of creating and promoting a positive, supportive, neutral and secure environment where pupils can develop a sense of being valued and heard and where they feel safe, secure and respected.

We are aware that young people may be susceptible to extremist influences or prejudiced views from an early age which originate from a variety of sources and media, including via the internet, and at times pupils may themselves reflect or display views that may be discriminatory, prejudiced or extremist, including using derogatory language. It is imperative that our pupils and parents see our setting as a safe place where they can discuss and explore controversial issues safely and in an unbiased way and where our managers and other adults encourage and facilitate this.

Every effort will be made to work in partnership with other agencies and seek to establish effective working relationships with parents and other colleagues so enabling the Governing Body to fulfil its duty to have arrangements about safeguarding and promoting the welfare of children introduced by Section 175 of the Education Act 2002 and the Safeguarding Vulnerable Groups Act 2006 (as amended by the Protection of Freedoms Act 2012) in place.

## Aims

There are three main aims to our Child Protection Policy:

**Prevention**: by creating a positive setting atmosphere and providing high quality teaching and pastoral support to pupils.

**Protection**: by following agreed procedures and ensuring staff are appropriately recruited, trained and supported to respond appropriately and sensitively to Child Protection concerns.

**Support**: by providing support for pupils and setting staff and for children who may have been or are being abused, exploited or neglected.

We will do these things by:

* ensuring we practice safe recruitment in checking the suitability of adults who have unsupervised contact with children and appropriately supervising others who are temporarily in setting but not undertaking ‘regulated activity’.
* ensuring that members of the Trust Board/Local Advisory Board/Management Committee have read, understood and follow the DfE statutory guidance ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’;
* ensuring all staff and regular volunteers who work directly with children are aware of, understand and follow the DfE statutory guidance ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’, and in particular Part one and Annex B. Those staff who do not work directly with children are aware of and understand either Part one or Annex A (a condensed version of Part one) of ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’. It is for the Governing Body, working with the Settings Leadership Teams (SLT) and DSL, to decide which staff/volunteers should be provided with the relevant literature appropriate to their role.
* promoting good health and preventing the spread of infection.
* managing behaviour and adopting safe and acceptable physical intervention techniques.
* raising awareness of child protection issues, equipping children with the skills needed to keep them safe and empowering children to feel safe.
* being alert to any issues of concern in children’s lives at home or elsewhere.
* ensuring that mechanisms are in place to assist staff to understand and discharge their role and responsibilities as outlined in Part one (or Annex A, where appropriate) of KCSiE.
* ensuring all staff are able to recognise the signs and symptoms of abuse and are aware of the setting’s procedures and lines of communication for reporting concerns or suspected or actual cases of abuse.
* ensuring extra care is taken to ensure that signs of abuse and neglect are identified and interpreted correctly, particularly for **vulnerable groups** such as children with communication/language difficulties or who use alternative/augmented communication systems.
* ensuring that staff have the skills, knowledge and understanding necessary to support ‘looked-after and previously looked-after children’ and to keep them safe. Reference will be made to the NICE guidance document ‘[Looked-after children and young people](https://www.nice.org.uk/guidance/ng205/resources/lookedafter-children-and-young-people-pdf-66143716414405)’;
* monitoring and supporting children and young people who have been identified as having welfare or protection concerns in accordance with his/her agreed Child Protection Plan.
* keeping confidential records, which are stored securely and shared appropriately with other professionals.
* ensuring all steps are taken to maintain site security and pupils’ physical safety by establishing a safe environment in which children can learn and develop.
* ensuring staffing arrangements meet the needs of all children and ensure their safety. We will ensure that children are adequately supervised and decide how to deploy staff to ensure children’s needs are met; in relation to ratios for the Early Years and Foundation Stage, we follow the statutory guidance in the DfE revised [Statutory Framework for the Early Years Foundation Stage](https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2);
* maintaining robust records, Policies and procedures.

## Entitlement

We accept and embrace our legal responsibilities under the [Human Rights Act 1998](https://www.equalityhumanrights.com/en/human-rights/what-are-human-rights) (HRA) which sets out the fundamental right and freedoms that everyone is entitled to. Being subjected to harassment, violence and or abuse, including that of a sexual nature may breach any or all of the rights made under the HRA depending on the nature of the conduct and the circumstances.

We also have obligations under the [Equality Act 2010](https://www.gov.uk/government/publications/equality-act-2010-advice-for-schools). We will not unlawfully discriminate against pupils because of their sex, race, disability, religion or belief, (protected characteristics). Each child in our setting, regardless of their background or home circumstances could be the victim of abuse, whether it is by a parent, an adult known to them, another child or peer or a complete stranger. They are therefore all entitled to the same degree of protection and support. Each child in our settings will also develop the skills appropriate to their age and understanding which could enable prevention of abuse by learning about keeping safe and who to ask for help if their safety is threatened.

## Implementation

This Policy and supporting procedures apply to all who come into contact with children in the Settings, including: nursery staff, supply staff, admin staff, meals supervisors, caretaker, cleaners, visiting students, parent helpers/volunteers, trustees and other visitors including contractors and other external providers who use the settings premises for the purposes of running activities for children.

This Policy should be read in conjunction with other related settings Policies and procedures and any current local or national public health related advice affecting the safety and welfare of children including:

* Overarching Safeguarding Statement
* Health and Safety Policy and procedures
* Online Safety Policy and procedures
* Behaviour Policy and procedures
* Code of Conduct for Staff and Other Adults
* Safer Recruitment, Selection and Pre-Employment Vetting Policy and procedures
* Setting Single Central Record (restricted access)
* Single Equality Scheme/Objectives
* Accessibility Plan
* Data Protection Policy and procedures
* Supporting Pupils with Medical Conditions Policy and procedures
* Special Educational Needs Policy/Information Report
* Whistleblowing procedures
* Intimate Care procedures
* Educational Visits procedures (including procedures for assessing risks)
* First Aid and Accident procedures
* Attendance procedures
* Missing Child procedures
* First Day Calling procedures.
* Emergency Plan(s) (including Lockdown procedures)
* Guidance on the Use of Photographic Images
* Procedures for protecting children when contractors are working in educational settings.
* Code of Conduct for adults visiting or working on a setting site (leaflet)
* Risk Assessments (incl. Fire Safety)
* Premises Management including security measures (formal inspections and Buildings Register)
* Setting hire arrangements

## Child protection during emergencies

During periods of uncertainty such as emergencies including local or large-scale public health incidents, it is particularly important to safeguarding children who may be at an increased risk of abuse, harm and exploitation from a range of sources. The procedures which follow this Policy statement will be adhered to at all times, but we recognise that amendments or additions may be required in order to support those directly affected by an emergency. All children are vulnerable, but some may be especially so during periods where they or their households are excluded from setting or work. It is equally important to safeguard families, with parents facing significant pressures to continue to protect and promote the welfare of their children. These parents may already be struggling and so with additional pressure the likelihood of harm or significant harm may increase. In all known or emerging child protection cases, staff (particularly those with safeguarding responsibilities) will be mindful of the affects an emergency situation may have on families and children.

Additional issues which may need consideration or action include:

**Poverty** - where families are unable to meet the basic needs of children, this can, in some cases, lead to an increased likelihood of abuse, neglect and harm.

**Reduced access to support networks** – resulting in children who are abused and harmed being unseen and unheard.

**Accommodation** - Vulnerable children and families can often face challenges with their accommodation. They may have temporary accommodation or a lack of space which is exacerbated by the fact that the whole family may be excluded from setting or work, unable to leave the family home for exercise and social contact, which can lead to an increase in abuse and neglect.

**Domestic abuse** – A large scale public health incident or similar situation can disrupt routines and behaviours, both positively and negatively and it is important to be aware of how the tension can escalate to violence and abusive behaviours between families, parents and children.

**Substance abuse** - Unhealthy coping mechanisms can involve a reliance on substances that provide relief and escapism by adults and children alike. Substances alter the behaviour of parents and create a lack of safety for children and young people. It is important to understand how families manage the stresses faced during an emergency or large-scale public health incident - with associated worries around employment, finances and health.

**Neglect** – Self or household isolation can place children at a greater risk of neglect. This is compounded by the increased economic challenges and poverty that families may be facing, and by the increased exposure of children to neglectful environments.

**Children with additional needs** - Children and young people with additional needs and disabilities are more likely to be abused or neglected than non-disabled children, and less likely to disclose harm due to communication and other difficulties. With localised public health incidents that affect the opening of settings or require exclusion, families may find increased time at home and additional caring responsibilities, a strain.

We will consider how to seek the voice of the child during these times, and whether online or telephone contact is enough to ensure their wellbeing and safety. This is especially important where communication difficulties make these means less effective.

**Remote education** – during periods where remote education is required, our communications with parents will be used to reinforce the importance of children being safe online and we will provide details of the systems we use in setting to filter and monitor online use. We will be clear on what their children are being asked to do online, including the sites they will be asked to access and who from the setting their child is going to be interacting with.

Review

This Policy will be reviewed annually (as a minimum) and more often should legislation or statutory guidance change and to keep up to date with safeguarding issues as they emerge and evolve, including lessons learnt from Serious Case Reviews both locally and nationally.

# PROCEDURES

## Roles and responsibilities

All trustees and staff have a shared responsibility to safeguard children. The Governing Body, Managers and the Settings Leadership Team, especially the Designated Safeguarding Lead and deputies, will make themselves aware of and follow the local partnership arrangements. Locally, the three safeguarding partners (Cumberland Council; Cumbria Constabulary; North Cumbria Integrated Care NHS Foundation Trust will make arrangements to work together with appropriate relevant agencies (including settings) to safeguard and promote the welfare of children, including identifying and responding to their needs.

### The role of the Governing Body/Proprietors

The Governing Body will ensure they facilitate a whole settings approach to safeguarding, ensuring safeguarding and child protection are at the forefront and underpin all relevant aspects of process and policy development. Ultimately, all systems, processes and policies will operate with the **best interests** of the child at their heart.

The Chair of Governors will liaise with the Local Authority Designated Officer (LADO) and partner agencies in the event of a concern or allegation made against the Chief Executive Officer. In the event of a concern or allegation being made against the CEO, the allegation will be reported directly to the LADO.

**The Governing Body is accountable for ensuring that it and the establishment:**

* promotes and embeds a culture and environment of openness, trust and transparency so that staff feel comfortable to discuss matters of concern both within, and where appropriate, outside of the workplace which may have implications for the safeguarding and welfare of children;
* has a senior board level (or equivalent) lead to take leadership responsibility for the setting’s safeguarding arrangements;
* ensures that **all** governors and trustees receive appropriate safeguarding and child protection training at induction. Any training should include an element of online safety which, amongst other things, includes an understanding of the expectations, applicable roles and responsibilities in relation to filtering and monitoring. This training should equip them with the knowledge to provide strategic challenge to test and assure themselves that the safeguarding policies and procedures in place in setting are effective and support the delivery of a robust whole setting approach to safeguarding. Their training should be regularly updated;
* ensures that **all** Trustees read and understand their responsibilities described in Part two and Annex C (responsibilities of the DSL) of [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2);
* ensures that **all** governors understand their responsibilities under the Human Rights Act 1998 and the Equality Act 2010 (and public Sector duty);
* has appointed an appropriate senior member of staff, from the Setting Leadership Team to the role of Designated Safeguarding Lead (DSL) with a named deputy. The role of Deputy DSL is not a legal requirement but will enable the statutory requirement to have a member of staff with Safeguarding Lead responsibilities always available to staff during setting hours should the DSL be unavailable for any reason. The DSL will have appropriate status and authority within the setting to carry out the duties of the post and will take lead responsibility for safeguarding and child protection (including online safety and an understanding of the filtering and monitoring systems and processes in place). The DSL must be given the time, funding, training, resources and support to provide advice and support to other staff, liaising with the LA and working with local multi-agency safeguarding partners and other agencies. This responsibility (including for their role in managing filtering and monitoring) is explicit in the role-holders’ job descriptions;
* contributes to inter-agency working in line with statutory guidance [‘Working Together to Safeguard Children’](https://www.gov.uk/government/publications/working-together-to-safeguard-children--2) and HM Government [‘Information sharing: Advice for practitioners providing safeguarding services to children, young people, parents and carers'](https://www.gov.uk/government/publications/safeguarding-practitioners-information-sharing-advice);
* provides a co-ordinated offer of early help when additional needs of children are identified and contribute to inter-agency plans to provide additional support to children subject to child protection plans;
* has provided the means to ensure that **all staff** in the setting has **read** at least Part one (or Annex A, where appropriate) of [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2) and has mechanisms in place to assist staff to understand and discharge their role and responsibilities as set out in Part one (or Annex A, where appropriate) of [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2). A proportionate risk -based approach will be given to the level of information that is provided to temporary staff, volunteers and contractors;
* has effective Policies and procedures in place for child protection and staff behaviour (part of the Staff Code of Conduct) and Online Safety which are provided to staff and volunteers on induction, and which are transparent, clear and easy to understand;
* ensures that safeguarding training for staff, including in relation to online safety training, is integrated, aligned and considered as part of the whole settings safeguarding approach and wider staff training and curriculum planning.
* has safeguarding arrangements which take account of the procedures and practice of the LA as part of the inter-agency safeguarding procedures set up by the Cumbria SCP;
* actively promotes fundamental British values as part of the setting’s broad and balanced curriculum to ensure pupils’ spiritual, moral, social and cultural (SMSC) development;
* assesses the risk, taking local context into account, of children being drawn into terrorism, including support for extremist ideas that are part of terrorist ideology;
* ensures that online safety is a running and interrelated theme whilst devising and implementing their whole settings approach to safeguarding and related policies and procedures. As a result, consideration will be given as to how online safety is reflected, as required, in all relevant policies; how online safety is included in the curriculum and how to keep parents engaged in online safety;
* has appropriate online filtering and monitoring systems in place (informed by an appropriate [assessment of risks](https://360safe.org.uk/overview/template-online-risk-assessment/)), having identified a member of the SLT and a Governor to be responsible for ensuring the DfE [Filtering and Monitoring standards](https://www.gov.uk/guidance/meeting-digital-and-technology-standards-in-schools-and-colleges/filtering-and-monitoring-standards-for-schools-and-colleges) are being met along with identification of the roles and responsibilities of staff and third parties, for example, external services providers.
* has procedures in place for monitoring online safety and regularly monitors systems and practices to ensure their setting leaders are keeping children safe online. UKCIS guidance ‘[Online safety in settings and colleges: Questions from the Governing Board](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/896327/Governors_Guidance_-English_languge._.pdf)’ is used to ensure this;
* has carefully considered how pupils and students are being supported with regard to particular protected characteristics including disability, sex, sexual orientation, gender reassignment and race;
* has a culture of listening to children, taking account of their wishes and feelings, both in individual decisions and the development of services;
* ensures the child’s wishes or feelings are considered when determining what action to take and what services to provide to protect individual children through ensuring there are systems in place for children to confidentially report any form of abuse or neglect, knowing their concerns will be treated seriously, and knowing they can safely express their views and give feedback;
* has a robust system of monitoring child protection concerns in place with appropriate child protection files which are appropriately maintained;
* has arrangements in place for supporting pupils with medical conditions;
* has a written Recruitment and Selection Policy and procedures in place;
* prevents people who pose a risk of harm from working with children (either paid or unpaid) by adhering to statutory responsibilities to check staff and other adults who work with children*,* taking proportionate decisions on whether to ask for any checks beyond what is required; and ensuring volunteers not in ‘regulated activity’ are appropriately supervised;
* has at least one person on any appointment panel who has undertaken safer recruitment training.
* has procedures for dealing with concerns or allegations against members of staff, supply staff, volunteers, contractors and other external providers using the setting premises for the purposes of running activities for children that comply with DfE statutory guidance ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’, Cumbria SCP, LA and locally agreed inter-agency procedures;
* has procedures for dealing with allegations against other children (child on child abuse). This will generally be in accordance with the settings Behaviour Policy and procedures.
* has appointed a designated teacher to promote the educational achievement of looked-after or previously looked-after children ensuring that this person has appropriate training;
* ensures that staff have the skills, knowledge and understanding necessary to keep looked-after or previously looked-after children safe and have the information they need in relation to a child’s ‘looked-after’ legal status (whether they are looked-after under voluntary arrangements with consent of parents or on an interim or full care order) and contact arrangements with birth parents or those with parental responsibility;
* operates a Whistleblowing procedure and will remedy any deficiencies or weaknesses in relation to child protection arrangements that is brought to its attention without delay;
* has appropriate safeguarding responses to children who are absent from setting, particularly on repeat occasions and/or for prolonged periods, to help identify any risk of abuse and neglect including sexual abuse or exploitation and to help prevent the risks of them being absent in the future;
* ensures staff members are aware that they must not promise confidentiality to a child and must always act in the best interests of the child;
* has an annual child protection item on the Governing Body agenda;
* undertakes a full audit of the Safeguarding systems and procedures in place on an annual basis.

### The role of the CEO

It is the responsibility of the CEO to:

* ensure that the Policies and procedures adopted by the Governing Body/Proprietor are fully implemented and followed by all staff and, where appropriate, by other adults;
* ensure that all staff receive an appropriate induction to the work (paid or unpaid) they are to undertake in the setting and that this induction includes a section on the procedures to follow if they are worried about a child or the management of child protection generally in the setting;
* ensure all staff and, where appropriate, volunteers attend or are given access to training in child protection procedures and strategies (including in relation to online safety and the processes involved in online filtering and monitoring) to enable them to identify children who may be at risk from all forms of abuse or harm;
* ensure sufficient resources, authority and time is allocated to enable the Designated Safeguarding Lead (where this is not one and the same person) and other staff to discharge their responsibilities, including attending training (including online safety training) at regular intervals, taking part in strategy discussions and other inter-agency meetings, and contributing to the assessment of children;
* ensure that online safety is appropriately monitored and reviewed by undertaking an annual review of the setting’s approach to online safety, supported by an annual review of the [risk assessment](https://360safe.org.uk/overview/template-online-risk-assessment/) that considers and reflects the risks the children face. We will use appropriate tools for this purpose such as the self-review tool [360o safe](https://360safe.org.uk) or LGfL [online safety audit](https://national.lgfl.net/digisafe/onlinesafetyaudit).
* ensure all staff and volunteers feel able to raise concerns about poor or unsafe practice in relation to children, and such concerns are addressed sensitively and effectively in a timely manner by supporting the Whistleblowing and low-level concerns procedures.

### The role of the Designated Safeguarding Lead (DSL)

The setting has a member of the Setting Leadership Team designated by the Governing Body as the Safeguarding Lead (DSL) who will provide support to staff members and other adults to carry out their safeguarding duties and who will liaise closely with other services such as the LA Children’s Social Care. The DSL (and any deputy/ies) is most likely to have a complete safeguarding picture of an individual child or family background. The role of the Designated Safeguarding Lead is explicit in the role-holder’s job description and includes the roles outlined in Annex C – Role of the designated safeguarding lead in [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2).

During term-time the DSL and/or a deputy will always be available (during setting hours) for staff in the setting to discuss any safeguarding allegation, or concern (no matter how small). Arrangements will be made to ensure that access to the DSL or a deputy will be available to staff during off-site visits or other extra-curricular activities taking place outside normal setting hours.

There will always be cover for this role and the deputy DSL’s will be trained to the same standard as the DSL. The role of the deputy DSL is explicit in the role-holder’s job description.

Whilst the activities of the DSL can be delegated to appropriately trained deputies, the ultimate **lead responsibility** for child protection (including in relation to online safety), as set out below, remains with the Designated Safeguarding Lead, this **lead responsibility** should not be delegated.

The DSL will have knowledge and skills for recognising and acting upon Child Protection concerns, having received appropriate training. The DSL is also the ‘Prevent Single Point of Contact’ (SPOC).

**Liaison and referrals: the Designated Safeguarding Lead will:**

* act as a source of support, advice and expertise for all staff;
* act as a point of contact, liaise with and, where requested, supply information to local statutory children’s services agencies and the three safeguarding partners which make up Cumbria SCP in line with [Working Together to Safeguard Children](https://www.gov.uk/government/publications/working-together-to-safeguard-children--2);
* discuss with Police and LA Children’s Social Care colleagues the local response to sexual violence and sexual harassment between children so that they are confident as to what local specialist support is available to support all children involved (including victims and alleged perpetrators) and how to access this support when required;
* refer to Police individual incidents or issues, where deemed necessary. The NPCC guidance ‘[When to call the Police](https://www.npcc.police.uk/SysSiteAssets/media/downloads/publications/publications-log/2020/when-to-call-the-police--guidance-for-schools-and-colleges.pdf)’ will help DSLs understand when they should consider calling the Police and what to expect when they do. This will include being aware of the requirements for children to have access to an ‘appropriate adult’ (both on and off-site) who can support them when the Police or other agency professional requests to see, question or search a child. In all such cases, the setting remains legally responsible for the child in their care, and it may be necessary to seek clarification from the agency on their reasons for the request to ensure the child is properly supported and where required, parents are informed before **any** such requests are sanctioned;
* refer all cases of suspected abuse or allegations to the local authority Safeguarding Hub (see Section 5 for contact and referral details) in accordance with the multi-agency threshold guidance;
* make a referral to the Safeguarding Hub immediately if, at any point, there is a risk of immediate serious harm to a child – **anybody can make a referral**;
* where required to do so, liaise with the “Case Manager” and the Local Authority Designated Officer (LADO) in the case of a concern or allegation made against a member of staff or another adult;
* refer to the DBS anyone who has harmed, or poses a risk of harm, to a child and who has been removed from working (paid or unpaid) in regulated activity or would have been removed had they not voluntarily left the setting/setting. See also Section 24 below;
* refer concerns about pupils who may have disappeared or whose transfer has raised concerns to Children’s Services Children Missing Education (CME) Officer;
* ensure that an indication of further record-keeping is marked on the pupil records;
* ensure that the most relevant trained personattends case conferences, core groups, or other multi-agency planning meetings, contributes to assessments, and provides a report which has been shared with the parents where necessary;
* ensure that any child currently on a Child protection Plan who is absent without explanation for two days is referred to their key worker’s Social Care Team;
* understand and support the setting in relation to the requirements of the Prevent duty and provide advice and support to staff on protecting children from the risk of radicalisation;
* be aware of the local procedures for making a ‘Prevent’ referral;
* inform Ofsted of any allegations of serious harm or abuse by any person working with a child (whether the allegations relate to harm or abuse committed on the premises or elsewhere) and notify Ofsted of the action taken in respect of the allegations;
* liaise with staff on matters of safety and safeguarding (including online and digital safety) and act as a source of support, advice and expertise within setting when deciding to make a referral using the [Cumberland Safeguarding Hub Single Contact on-line form](https://scformcmb.cumbria.gov.uk/)
* liaise with the Head teacher (where this is not one and the same person) to inform him or her of issues especially ongoing enquiries under section 17 (child in need) and section 47 of the Children Act 1989 and Police investigations.

**Training: The Designated Safeguarding Lead will:**

receive appropriate training, updated every two years (see Section 6 below) in order to:

* understand the assessment process for providing early help and intervention, for example through locally agreed common and shared assessment processes such as Early Help Assessments (EHA);
* have a working knowledge of how the Local Authority conduct a child protection case conference and a child protection review conference and be able to attend and contribute to these effectively when required to do so;
* ensure each member of staff has access to and understands the setting’s Child Protection Policy and procedures, especially new and part-time staff, supply staff and volunteers/students;
* be alert to the specific needs of children in need, including those with special educational needs, young carers and those at risk of radicalisation or child sexual exploitation;
* understand and support staff in challenging inappropriate behaviours associated with sexual violence and sexual harassment among all children, paying particular attention to those who are or are perceived to be LGBT;
* understand the issues relating to harmful sexual behaviour (HSB) in order to plan preventative education and implement preventative measures;
* understand relevant data protection legislation and regulations, especially the Data Protection Act 2018 and the UK General Data Protection Regulation;
* understand their role in multi-agency working and the importance of information sharing, both within the setting, and with the three safeguarding partners, other local agencies, organisations and practitioners;
* understand the unique risks associated with online safety (including an understanding of the filtering and monitoring systems and processes in place in the setting) and be confident that they have the relevant knowledge and up to date capability required to keep children safe whilst they are online at settings and to support other adults in doing so;
* recognise the additional risks that children with SEN, disabilities (SEND) and other medical or physical health conditions face both online and offline, for example, from online bullying, grooming and radicalisation and are confident they have the capability to support SEND children to stay safe online;
* be able to keep detailed, accurate and secure written records of concerns and referrals;
* obtain access to resources and attend any relevant or refresher training courses and, where required, disseminate information learned from training to others in the setting;
* encourage a culture among all staff and other adults of listening to children and taking account of their wishes and feelings, in any measures the setting may put in place to protect them.

**Raising awareness: the Designated Safeguarding Lead will:**

* ensure that, during the induction process, all staff and volunteers are made aware of, and understand, the setting’s Child Protection Policy and procedures, the setting Code of Conduct for staff and other adults and are provided with a copy of Part one (or Annex A, where appropriate) of ‘[Keeping Children Safe in Education - Safeguarding information for all staff](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1161275/Keeping_children_safe_in_education_2023_part_one.pdf)’, DfE guidance ‘[What to do if you’re worried a child is being abused](https://www.gov.uk/government/publications/what-to-do-if-youre-worried-a-child-is-being-abused--2)’ and the Cumbria SCP ‘[Summary of Allegations Management Procedures](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6755/443689011.pdf) Flowchart’;
* ensure that all staff are made aware of and understand the setting’s safeguarding response to children who are absent from education, particularly on repeat occasions and/or prolonged periods;
* ensure that all staff and other adults are made aware of the appropriate language/terminology to use when speaking in front of or to children – see definitions of ‘victim’ and ‘alleged perpetrator(s)’ and ‘perpetrator(s)’ outlined on page 1 of the Policy statement;
* ensure the setting’s procedures are known and followed by staff, particularly concerning referrals of cases of suspected abuse, neglect, child on child abuse and issues relating to sexual violence and sexual harassment;
* ensure the setting’s Child Protection Policy is reviewed annually (more often should the need arise) and the procedures and implementation are updated and reviewed regularly, and work with the Governing Body or proprietor(s) regarding this;
* ensure the Child Protection Policy and procedures is available publicly and parents are aware that referrals about suspected abuse or neglect may be made and the role of the setting in this process;
* link with the Cumbria safeguarding partner arrangements to make sure staff are aware of training opportunities and the latest local procedures on safeguarding;
* help promote educational outcomes by sharing the information about the welfare, safeguarding and child protection issues that children, including children with a social worker, are experiencing, or have experienced, with staff (on a need-to-know basis) and setting leadership staff. Their role could include ensuring that the setting and its staff, know who these children are, understand their academic progress and attainment and maintain a culture of high aspirations for this cohort; supporting teaching staff to identify the challenges that children in this group might face (both online and offline) and the additional academic support and adjustments that they could make to best support these children;

### The designated teacher for looked-after and previously looked-after children.

The most common reason for children becoming looked after is as a result of abuse and/or neglect. A previously looked-after child potentially remains vulnerable and all staff are equipped with the skills, knowledge and understanding to keep both looked-after and previously looked-after children safe.

The designated member of staff for looked-after and previously looked-after children has lead responsibility for helping setting staff understand the things which affect how looked-after children learn and achieve in line with the DfE statutory guidance ‘[The designated teacher for looked-after and previously looked-after children – Statutory guidance on their roles and responsibilities](https://www.gov.uk/government/publications/designated-teacher-for-looked-after-children)’.

The designated staff member will:

* have received appropriate training and have the relevant qualifications and experience to take the lead in promoting the educational achievement of registered pupils who are looked-after;
* liaise and work together with other agencies providing prompt action to safeguard any looked-after or previously looked-after child;
* promote the overall health and wellbeing of looked-after and previously looked-after children liaising with social workers and the Virtual Setting Head and ensuring they have information about the child’s physical, emotional or mental health that may have an impact on his or her learning and educational progress;
* promote a culture of high expectations, educational achievement and aspirations for children who have left care through adoption, special guardianship or child arrangement orders or who were adopted from state care outside England and Wales;
* work with the virtual setting head to promote the educational achievement of looked-after and previously looked-after children;
* make sure the young person has a voice in setting learning targets;
* be a source of advice for staff about differentiated teaching strategies appropriate for individual children making full use of Assessment for Learning;
* make sure that looked-after or previously looked-after children are prioritised in one-to-one tuition arrangements and that carers understand the importance of supporting learning at home;
* have lead responsibility for the development and implementation of the child’s personal education plan (PEP) within the setting.

Counsellors should discuss difficult decisions about disclosures/reports with their clinical supervisor and line manager and, if appropriate, the DSL within the setting. Where they think anyone is at risk of significant harm, they should report this to the DSL immediately.

### The role of ALL staff (including supply staff and volunteers)

* All staff have a responsibility to provide a safe environment in which children can learn.
* All staff have a responsibility to read and properly understand ‘[Keeping Children Safe in Education Information for All Setting and College staff’ (Part one)](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2) (or Annex A, where appropriate), DfE guidance ‘[What to do if you’re worried a child is being abused](https://www.gov.uk/government/publications/what-to-do-if-youre-worried-a-child-is-being-abused--2)’, the Code of Conduct for staff and other adults who work with children, the Setting’s Child Protection Policy and the procedures to follow if they have concerns about a child regardless of the presumed seriousness of the case.
* All staff should be aware of indicators of abuse and neglect understanding that children can be at risk of harm inside and outside of the setting, inside and outside of home and online. Exercising professional curiosity and knowing what to look for is vital for the early identification of abuse and neglect so that staff can identify cases of children who may be in need of help or protection.
* All staff should know what to do if a child tells them he/she is being abused, exploited, neglected or otherwise at risk of harm. **Always** speak to the DSL (or a deputy). If in exceptional circumstances, the DSL or a deputy is not available, this should not delay appropriate action being taken. Staff should consider speaking to a member of the Setting Leadership Team and/or take advice from the Local Authority (LA) Children’s Social Care. In these circumstances, any action taken should be shared with the DSL (or a deputy) as soon as practically possible.
* All staff should be aware that children can abuse other children (child on child abuse) and that it can happen both inside and outside of setting and online. Staff should be clear on and understand the importance of their role in preventing and responding to it and be clear on the setting Policy and procedures. See Section 11 below.
* All staff should be able to reassure victims (regardless of how long it has taken them to come forward) that they are being taken seriously and that they will be supported and kept safe. A victim should never be given the impression that they are creating a problem by reporting **any** form of abuse and/or neglect, nor should a victim ever be made to feel ashamed for making a report.
* **All staff** should be aware that children may not feel ready or know how to tell someone that they are being abused, exploited, or neglected, and/or they may not recognise their experiences as harmful. For example, children may feel embarrassed, humiliated, or being threatened. This could be due to their vulnerability, disability and/or sexual orientation or language barriers. This should not prevent staff from having a professional curiosity and speaking to the DSL if they have concerns about a child. It is also important that staff determine how best to build trusted relationships with children and young people which facilitate communication. The language/terminology staff use in individual situations may be critical and staff should be aware of how important it is to use appropriate language and terminology on a case-by-case basis. See definitions on page 1 of the Policy statement.
* All staff are advised to speak to the DSL, or a deputy should they have a concern about the mental health of a child as this can, in some cases be an indicator that a child has suffered or is at risk of suffering abuse, neglect or exploitation.
* All staff should be prepared to identify children who may benefit from early help and understand their role in it. (See Section 2.1 below). This includes identifying emerging problems, providing help for children, promoting children’s welfare and preventing concerns from escalating, liaising with the DSL, sharing information with other professionals to support early identification whether this is when problems are first emerging or where a child is already known to Children’s Social Care and, in some cases, acting as the lead professional in undertaking an early help assessment.
* All staff should be aware of the process for making referrals to the LA Children’s Social Care and for statutory assessments under the Children Act 1989, especially section 17 (children in need) and section 47 (a child suffering, or likely to suffer, significant harm) that may follow a referral, along with the role they might be expected to play in such assessments.
* All staff should be aware of and understand the setting’s safeguarding response to children who are absent from education, particularly on repeat occasions and/or prolonged periods;
* All staff should be aware that safeguarding incidents and/or behaviours can be associated with factors outside the setting and/or can occur between children outside of these environments. Staff, but especially the DSL (and deputy) should consider whether children are at risk of abuse, sexual abuse, serious youth violence, county lines or sexual/criminal exploitation in situations outside their families and should understand how to handle reports of sexual violence and harassment between children, both on and outside setting premises, in line with this Policy.
* **All** staff should be aware that technology is a significant component in many safeguarding and wellbeing issues. Children are at risk of abuse and other risks online as well as face to face. In many cases abuse and other risks will take place concurrently both online and offline. Children can also abuse other children online, this can take the form of abusive, harassing, and misogynistic/misandrist messages, the non-consensual sharing of indecent images, especially around chat groups, and the sharing of abusive images and pornography, to those who do not want to receive such content.
* If a staff member has any concerns about a child who is suffering, or is likely to suffer from harm, they should act on them immediately. There should be a conversation with the DSL (or a deputy) to agree a course of action, although any staff member can make a referral to the LA Children’s Social Care. If a referral is made by a member of staff, they should inform the DSL as soon as possible.
* If, at any point, there is a risk of immediate serious harm to a child a referral will be made to the LA Safeguarding Hub immediately – **anybody can make a referral**.

## Supporting pupils at risk

Our Setting recognises that children who are abused, exploited or neglected or who witness violence may find it difficult to develop a sense of self-worth and to view the world in a positive way. Setting may be the only stable, secure and predictable element in the lives of the children at risk.

**We will endeavour to support pupils through:**

* a curriculum which encourages self-esteem and self-motivation;
* the setting ethos which promotes a positive, supportive and secure environment where everyone is valued;
* listening to the child’s views and concerns with an open mind;
* the implementation of a shared Behaviour Policy and procedures;
* a consistent approach which supports all children;
* regular liaison with other professionals and agencies who support the pupils and their families;
* the development and support of a responsive and knowledgeable staff group trained to respond appropriately in child protection situations.

### Children who may be particularly vulnerable and early help assessment

All children are vulnerable, but some may be at increased risk of neglect and/or abuse and would especially benefit from early help assessment. Many factors can contribute to an increase in risk, including prejudice and discrimination, isolation, social exclusion, communication issues and reluctance on the part of some adults to accept that abuse happens, or who have a high level of tolerance in respect of neglect.

Any child may benefit from early help, but we are particularly alert to the potential need for early help for a child who:

* is disabled or has certain health conditions and has specific additional needs;
* has special educational needs (whether or not they have a statutory Education, Health and Care Plan). See 2.4 below;
* has a mental health need;
* is frequently, and/ or for prolonged periods, absent from setting/goes missing from care or home;
* has a family member in prison, or is affected by parental offending;
* is in a family circumstance presenting challenges for the child, such as drug and alcohol misuse or adult mental health issues and domestic abuse;
* has returned home to their family from care;
* is a privately fostered child. See 2.6 below;
* is persistently absent from education, particularly on repeat occasions and/or for prolonged periods where this is either for the full, or part of, the setting day which can be a warning sign of abuse or neglect;
* is at risk of fabricated or induced illness;
* is an asylum seeker;
* is showing early signs of abuse and/or neglect;
* is living in a chaotic, neglectful and unsupportive home situation;
* is vulnerable to discrimination and maltreatment on the grounds of race, ethnicity, religion or sexuality;
* does not have English as a first language.

The Cumberland Early Help Team can be contacted on:

Telephone No: **0300 303 3896;** or

Email: early.help@cumberland.gov.uk

In addition to the above, we will refer to guidance issued by the Cumbria SCP in relation to [Early help](https://www.cumbriasafeguardingchildren.co.uk/earlyhelp.asp).

Special consideration includes the provision of safeguarding information, resources and support services in community languages and accessible formats.

Any cases resulting in early help will be kept under constant review and consideration given to a referral to the LA Children’s Social Care for assessment for statutory services if the child’s situation does not appear to be improving or is getting worse.

### Children in need

A child in need is defined under the Children Act 1989 as a child who is unlikely to achieve or maintain a reasonable level of health or development, or whose health and development is likely to be significantly or further impaired, without the provision of services; or a child who is disabled. Children in need may be assessed under section 17 of the Children Act 1989.

Some children may need a social worker due to safeguarding or welfare needs. Children may need this help due to abuse, neglect and complex family circumstances. Local authorities should share the fact a child has a social worker, and the DSL should hold and use this information so that decisions can be made in the best interests of the child’s safety, welfare and educational outcomes. There are clear powers to share this information on both LAs and settings.

Where children need a social worker, this should inform decisions about safeguarding and about promoting welfare.

### Pupils with SEN/Disabilities or physical health issues

We recognise that children with special educational needs (SEN), disabilities or certain health conditions (whether or not they have a statutory education, health and care plan) can face additional safeguarding challenges and additional barriers can exist when recognising abuse and neglect in this group of children. This can include:

* assumptions that indicators of possible abuse such as behaviour, mood and injury relate to the child’s condition without further exploration;
* these children being more prone to peer group isolation or bullying (including prejudice-based bullying) than other children;
* children with SEN, disabilities and other certain health conditions can be disproportionally impacted by things like bullying and peer group isolation – without outwardly showing any signs; and
* communication barriers and difficulties in overcoming these barriers.

The potential need for early help and extra pastoral support in this group of children is considered as a priority.

Private fostering

Private fostering occurs when a child under the age of 16 (under 18, if disabled) is provided with care and accommodation for 28 days or more by a person who is not a parent, person with parental responsibility for them or a relative in their own home. Staff will remain alert to, and, when it comes to their attention, report to the DSL, information which suggest a child is being privately fostered. The DSL will then notify the LA to allow the LA to check the arrangement is suitable and safe for the child.

## Recognising types of abuse and neglect and significant harm

The Children Act 1989 introduced the concept of **significant harm** as the threshold that justifies compulsory intervention in family life in the best interests of children and gives local authorities a duty to make enquiries to decide whether they should take action to safeguard or promote the welfare of a child who is suffering, or likely to suffer, significant harm. This includes where there are concerns about maltreatment, including all forms of abuse and neglect, or other so-called honour-based abuse (including Female Genital Mutilation and Forced Marriage), and extra-familial threats like radicalisation and sexual exploitation.

All staff should consider whether children are at risk of abuse or exploitation.

All setting staff are made aware that abuse, neglect and safeguarding issues are rarely standalone events and cannot be covered by one definition or one label alone. In most cases, multiple issues will overlap with one another, therefore staff should always be vigilant and always raise any concerns with their DSL or a deputy.

### Abuse

A form of maltreatment of a child. Somebody may abuse or neglect a child by inflicting harm, or by failing to act to prevent harm. Harm can include ill treatment that is not physical as well as the impact of witnessing ill treatment of others. This can be particularly relevant, for example, in relation to the impact on children of all forms of domestic abuse. They may be abused in a family or in an institutional or community setting by those known to them or, more rarely, by others. Children may be abused by an adult or adults or another child or children. Abuse can take place wholly online, or technology may be used to facilitate offline abuse.

### Physical abuse

A form of abuse which may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating or otherwise causing physical harm to a child. Physical harm may also be caused when a parent fabricates the symptoms of, or deliberately induces, illness in a child.

### Emotional abuse

The persistent emotional maltreatment of a child such as to cause severe and adverse effects on the child’s emotional development. It may involve conveying to a child that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person. It may include not giving the child opportunities to express their views, deliberately silencing them or ‘making fun’ of what they say or how they communicate. It may feature age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond a child’s developmental capability as well as overprotection and limitation of exploration and learning or preventing the child participating in normal social interaction. It may involve seeing or hearing the ill-treatment of another – for example where there is domestic abuse, fighting or violence in the home. It may involve serious bullying (including cyberbullying, prejudiced-based and discriminatory bullying), causing children to frequently feel frightened or in danger, or the exploitation or corruption of children. Some level of emotional abuse is involved in all types of maltreatment of a child, although it may occur alone.

For more information, see our procedures for preventing and dealing with bullying within the setting’s **Behaviour Policy and procedures**.

### Sexual abuse

Involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve physical contact, including assault by penetration (for example rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing. They may also include non-contact activities, such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse (including via the internet). Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children.

### Neglect

The persistent failure to meet a child’s basic physical and/or psychological needs, likely to result in the serious impairment of the child’s health or development. Neglect may occur during pregnancy as a result of maternal substance abuse. Once a child is born, neglect may involve a parent failing to: provide adequate food, clothing and shelter (including exclusion from home or abandonment); protect a child from physical and emotional harm or danger; ensure adequate supervision (including the use of inadequate caregivers); or ensure access to appropriate medical care or treatment. It may also include neglect of, or being unresponsive to, a child’s basic emotional needs.

###

### 3.6 Specific safeguarding issues

Expert and professional organisations are best placed to provide up-to-date guidance and practical support on specific safeguarding issues. For example, NSPCC offers information for settings on its website <https://learning.nspcc.org.uk/>.

The [Cumbria SCP Procedures Manual](https://cumbrialscb.proceduresonline.com/index.htm) provides specific guidance on a range of safeguarding issues which settings may have to address.

The DfE statutory guidance ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’ provides additional information at Annex B on the following:

Domestic abuse - Any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse who are, or have been, intimate partners or family members including teenage relationship abuse and child/adolescent to parent violence and abuse, regardless of gender, age, ethnicity, socio-economic status, sexuality or background and domestic abuse can take place inside or outside the home. The abuse can encompass, but is not limited to:

* psychological/emotional (including coercive and controlling behaviour)
* physical/sexual
* economic/financial (access to basic resources like food and clothing)

Children can be victims of, and be adversely affected by, domestic abuse in the context of their home life where they may see, hear, or experience the effects of abuse at home between family members and ex-partners. Exposure to domestic abuse can have a detrimental and long-term impact on their health, wellbeing, development, and ability to learn.

When identifying children who are or may be affected by domestic abuse/violence, we take account of the [Domestic Abuse](https://cumbrialscb.proceduresonline.com/chapters/p_dom_abuse.html) advice provided by Cumbria SCP.

Homelessness – Being homeless or being at risk of becoming homeless presents a real risk to a child’s welfare. The DSL (and any deputies) are aware of contact details and referral routes into the Local Housing Authority so they can raise/progress concerns at the earliest opportunity. Cumberland Council have a list of [contacts for housing support](https://www.cumberland.gov.uk/search?s=homelessness)\*

Other issues covered by Annex B – Keeping Children Safe in Education ***–*** in addition to issues outlined above, Annex B of [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2) also includes further detail on the following:

* Child abduction and community safety incidents
* Children and the court system
* Children with family members in prison
* Modern slavery and the National Referral Mechanism

## What staff should do if they have concerns about a child

If staff have concerns about a child, they should raise these with the DSL or a deputy. In situations of alleged abuse involving staff members (including supply staff, volunteers, contractors and other external providers using the setting premises for the purposes of running activities for children), refer to allegations guidance at Section 9 and Whistleblowing at Section 12.

Wherever possible, there should be a conversation with the DSL (or a deputy), who will help staff decide what to do next. Options will then include:

* managing any support for the child internally via the setting’s own pastoral support processes;
* an early help assessment; or
* a referral for statutory services.

All staff are required to report any concerns in writing. On occasions, a referral is justified by a single incident such as an injury or report of abuse. More often however, concerns accumulate over time and are evidenced by building up a picture of harm; it is crucial that staff record and pass on their concerns in accordance with these procedures to allow the DSL to build up a picture and access support for the child at the earliest opportunity. A reliance on memory without accurate and contemporaneous records of concern could lead to a failure to protect.

The DSL will decide whether to make a referral to the LA Safeguarding Hub, but it is important to note that where a staff member feels that their genuine concerns are not being addressed, they may refer their concerns to the Safeguarding Hub directly. Alternatively, the NSPCC have a whistleblowing advice line for professionals who have concerns over how child protection issues are being handled in either their or another organisation. Call 0800 028 0285 or email: help@nspcc.org.uk.

Where a child and family would benefit from co-ordinated support from more than one agency (for example education, health, housing, police) there will be an inter-agency assessment. These assessments should identify what help the child and family require to prevent needs escalating to a point where intervention would be needed via a statutory assessment under the Children Act 1989. The Early Help Assessment should be undertaken by a lead professional who could be a teacher, special educational needs co-ordinator, General Practitioner (GP), family support worker, and/or health visitor.

If, at any point, there is a risk of immediate serious harm to a child a referral should be made to the LA Safeguarding Hub immediately. If the child’s situation does not appear to be improving the staff member with concerns should press for re-consideration. Concerns should always lead to help for the child at some point.

It is important for children to receive the right help at the right time to address risks and prevent issues escalating. Research and Serious Case Reviews have repeatedly shown the dangers of failing to take effective action. Poor practice includes: failing to act on and refer the early signs of abuse and neglect, poor record keeping, failing to listen to the views of the child, failing to re-assess concerns when situations do not improve, sharing information too slowly and a lack of challenge to those who appear not to be taking action.

Refer to the [‘Action’ flowchart](https://kymallanhub.co.uk/download/document/6371/) on page 22 of ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’.

## Dealing with a report from a child

The way in which a member of staff talks to a child who discloses or reports abuse could influence the evidence that is put forward if there are subsequent proceedings, and it is important that staff do not jump to conclusions, ask leading questions, or put words in a child's mouth. If a child makes a report to a member of staff or other adult working in setting s/he should write a record of the conversation as soon as possible, stating exactly, in the child’s words, what has been said, noting any action taken in cases of possible abuse. It is essential that all children are reassured that they are being taken seriously and that they will be supported and kept safe. [This must be signed and include the day of the week, date, time and place of the report. All records must be held securely and are kept in **the CEO Office**. A shorter, more concise format of an initial concern record may be used in the early stages with a decision being made by the DSL as to whether more detail is required by the staff member or other adult with concerns.

Inform the DSL, who will evaluate the assessment and concern record. Initial contact will be made with the LA Safeguarding Hub where necessary (see below).

The DSL can make a telephone referral to the LA Safeguarding Hub (see below) and confirm in writing via the [Cumberland Safeguarding Hub Single Contact on-line form](https://scformcmb.cumbria.gov.uk/) **The initial referral may be made by telephone but must be followed up via the on-line reporting system within 48 hours.**

If a referral needs to be made, or consultation with any other agency is deemed necessary, then we recognise that it is good practice to inform the parents and child of actions to be taken unless this puts the child at further risk of harm.

The LA should make a decision within one working day of a referral being made about what course of action they are taking and should let the referrer know the outcome. The DSL will follow up on a referral should that information not be forthcoming. If, after a referral, the child’s situation does not appear to be improving the DSL will press for re-consideration using the [Cumbria SCP Escalation Policy and procedures](https://cumbrialscb.proceduresonline.com/chapters/p_conflict_res.html) to ensure their concerns have been addressed and, most importantly, that the child’s situation improves.

*All adults in setting have a shared responsibility to safeguard and promote the welfare of all children.*

**[Cumberland Safeguarding Hub**

Tel: 0333 240 1727

E mail: safeguarding.hub@cumberland.gov.uk (please ensure that e mails sent to this address are password protected and the password forwarded in a further e-mail).

The service enables callers to outline their concerns and the LA Safeguarding Hub will give advice and, if necessary, undertake assessments of need. KCSiE provides a [flowchart of actions to be taken by the setting and other agencies where there are concerns about a child](https://kymallanhub.co.uk/download/document/6371/), a copy of which can be downloaded from the KAHub.

**This service is available any time of day or night**

Staff must be aware that:

* it is not the responsibility of teachers, other staff or volunteers to investigate suspected cases of abuse;
* they should not take any action beyond that agreed in the procedures established by the setting and the Cumbria Safeguarding Children Partnership (SCP);
* they cannot promise a child complete confidentiality. Instead they must explain that they may need to pass information to other professionals to help keep the child or other children safe.

**Listening to children**

Experience and consultation with children show that a child will talk about their concerns and problems to people they feel they can trust and they feel comfortable with. This will not necessarily be a teacher. It is therefore essential that all staff and volunteers in a setting or establishment know how to respond sensitively to a child's concerns, who to approach for advice about them, and the importance of not guaranteeing complete confidentiality.

DfE statutory guidance [Working Together to Safeguard Children](https://www.gov.uk/government/publications/working-together-to-safeguard-children--2) describes what children have said that they need:

* **Vigilance**: to have adults notice when things are troubling them
* **Understanding and action**: to understand what is happening; to be heard and understood; and to have that understanding acted upon
* **Stability**: to be able to develop an on-going stable relationship of trust with those helping them
* **Respect**: to be treated with the expectation that they are competent rather than not
* **Information and engagement**: to be informed about and involved in procedures, decisions, concerns and plans.
* **Explanation**: to be informed of the outcome of assessments and decisions and reasons when their views have not met with a positive response
* **Support**: to be provided with support in their own right as well as a member of their family
* **Advocacy**: to be provided with advocacy to assist them in putting forward their views
* **Protection**: to be protected against all forms of abuse and discrimination and the right to special protection and help if a refugee

Children want to be respected, their views to be heard, to have stable relationships with professionals built on trust and to have consistent support provided for their individual needs. Settings will seek to demonstrate to children that it provides them with a safe environment where it is okay to talk.

Any member of staff or volunteer who is approached by a child wanting to talk will listen positively and reassure the child. Setting staff will work with the child and their families collaboratively when deciding how to support the child’s needs. Special provision will be put in place to support dialogue with children who have communication difficulties, unaccompanied children, refugees and those children who are victims of modern slavery and/or trafficking. Staff will record the discussion with the pupil as soon as possible and take action in accordance with the setting's child protection procedures.

If a child chooses to disclose/report, the member of staff or other adult in the setting **WILL**:

* be accessible and receptive;
* listen carefully and uncritically at the child’s pace;
* take what is said seriously;
* reassure the child that they are right to tell;
* tell the child that this information must be passed on;
* make a careful record of what was said.

Staff or other adults will **NEVER**:

* take photographs or examine an injury;
* investigate or probe aiming to prove or disprove possible abuse – never ask leading questions;
* make promises to children about confidentiality or keeping ‘secrets’;
* assume that someone else will take the necessary action;
* jump to conclusions or react with shock, anger or horror;
* speculate or accuse anybody;
* confront another person (adult or child) allegedly involved;
* offer opinions about what is being said or about the person/s allegedly involved;
* forget to record what has been said;
* fail to pass the information on to the correct person;
* ask a child to sign a written copy of the report.

**Vulnerable groups:** For children with communication/language difficulties or who use alternative/ augmented communication systems, staff and other adults may need to take extra care to ensure that signs of abuse and neglect are identified and interpreted correctly, but concerns should be reported in exactly the same manner as for other children. In some cases, it may be appropriate to seek the services of a professional interpreter.

## Induction and training

All setting-based staff including the Head teacher (where he/she is not the DSL) are required to undertake an appropriate level of safeguarding and child protection training at induction. This will include training in online safety which, amongst other things, will include an understanding of the expectations, applicable roles and responsibilities in relation to filtering and monitoring (see setting Online Safety Policy and procedures for more information). This training, which will be in line with advice from the safeguarding partners, will be updated regularly. We will train all staff and volunteers (where appropriate) to understand the Overarching Safeguarding Statement and this Child Protection Policy and procedures and ensure that all adults have up to date knowledge of safeguarding issues. In addition, all staff members will receive regular safeguarding and child protection updates (including online safety) (for example, via email, e-bulletins, staff meetings/briefings etc.), as required, but at least annually, to continue to provide them with relevant skills and knowledge to safeguard children effectively.

Appropriate training and regular updates will enable staff to identify signs of possible abuse and neglect at the earliest opportunity, and to respond in a timely and appropriate way including:

* + significant changes in a child’s behaviour;
	+ deterioration in a child’s general wellbeing/mental health;
	+ unexplained bruising, marks or signs of possible abuse or neglect;
	+ a child’s comments which give cause for concern;
* any reasons to suspect neglect or abuse outside the setting, for example in the child’s home;
	+ recognising inappropriate behaviour displayed by other members of staff, or any other person working with the children, for example, inappropriate sexual comments; excessive one-to-one attention beyond the requirements of their usual role and responsibilities; or inappropriate sharing of images;
	+ internal setting procedures, roles and responsibilities;
	+ dealing with a report of abuse or neglect from a child;
	+ Whistleblowing procedures as they refer specifically to Child Protection;
	+ the setting Single Equality Information/Objectives; and
	+ general health, safety and welfare issues.

Training is organised by the DSL in line with Cumbria SCP guidance.

All staff have undertaken whole setting Safeguarding training which will be refreshed every three years and updated on a regular basis by the DSL or other external source.

All staff and regular volunteers working in ‘Regulated Activity’ and directly with children areprovided with a copy of [Part one of ‘Keeping Children Safe in Education – Safeguarding information for all staff](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1161275/Keeping_children_safe_in_education_2023_part_one.pdf), (or Annex A, where appropriate) DfE guidance ‘[What to do if you’re worried a child is being abused](https://www.gov.uk/government/publications/what-to-do-if-youre-worried-a-child-is-being-abused--2)’; the Cumbria SCP [Summary of Allegations Management Procedures](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6755/443689011.pdf) Flowchart; the setting’s Child Protection Policy and procedures, the Setting Code of Conduct for staff and other adults and the procedures to follow should a child go missing from setting, home or care.

We will ensure that regular staff appraisals are carried out to identify any training needs, and secure opportunities for continued professional development for staff. We will support our staff to improve their qualification levels wherever possible.

The nominated Governor will receive safeguarding training from a strategic perspective which will be updated regularly, to be disseminated to the rest of the Governing Body.

The Settings Leadership Team will ensure the DSL and the Deputy DSL attend the required safeguarding training when they first take up the role which will provide them with the knowledge and skills required to carry out the role effectively. The training will be updated every two years. In addition to formal training, as set out above, their knowledge and skills will be updated, (for example via e-bulletins, meeting other DSL’s, or taking time to read and digest safeguarding developments) at regular intervals, but at least annually, to keep up with any developments relevant to their role.

Both the DSL and the Deputy have attended the required level of training as stated by the Cumbria SCP and this will be updated in line with recommended good practice.

The DSL will ensure that all new staff, volunteers and other adults are appropriately inducted as regards the setting’s internal safeguarding procedures, including those for Child Protection, communication lines and whistleblowing. This will also be a regular agenda item at staff meetings.

The DSL and Head teacher (if not one and the same) will provide an annual report to the Governing Body detailing safeguarding training undertaken by all staff and will maintain up to date registers of who has been trained and to what level. This, along with Induction Training and other safeguarding training including health and safety related training will be included in the setting staff Training Plan.

## Communication

We will ensure that staff have sufficient understanding and use of English to ensure the wellbeing of children in our care. We will ensure we are able to keep records in English, to liaise with other agencies in English, to summon emergency help, and to understand instructions such as those for the safety of medicines.

## Record keeping

Staff will record any welfare concern that they have about a child on a Child Report/Concern Record, with a body map (where injuries have been observed) to be passed to the DSL. A [model Child Report/Concern Record](https://kymallanhub.co.uk/download/document/6370/) is available from the KAHub. Records must be completed as soon as possible after the incident/event and must be signed and dated. It is good practice to also note the day of the week. Staff must be aware that their records might have to be used as evidence in court and must therefore be mindful of the need to distinguish fact from opinion. However, staff must not attempt to investigate a situation themselves. Blank Child Report/Concern Records are kept in the offices of each setting.

Child protection records are kept centrally and securely by the DSL and are shared on a ‘need to know’ basis only. They will be held separate from the child’s education record. A separate child protection record will be made for each individual child, particularly where they are members of the same family with family concerns copied for each file. A chronology must be recorded in the file with the final entry being the date the child left the setting or the date the file was transferred to a receiving setting/setting.

Records will include:

* a clear and comprehensive summary of the concern;
* details of how the concern was followed up and resolved;
* a note of any action taken, decisions reached and the outcome.

A record will be made of all incidents where pupils have expressed racist, homophobic, extremist or radical views which will be monitored at a senior level.

When forwarding files to a receiving setting, a chronology of the information, a record of the date of transfer and date of confirmation of receipt by the next setting will be kept.

All child protection records will be forwarded (hand delivered) to a child’s subsequent setting under confidential and separate cover to the new DSL or Head teacher. Confidential files that must be posted (e.g. for out of County moves) are marked private and confidential and sent via the ‘Special Delivery’ postage route where its whereabouts at any time can be tracked.

## Safeguarding concerns or allegations against adults working with children

Sometimes allegations of inappropriate treatment of children are made against members of staff employed by the setting which includes supply staff, volunteers, contractors or other external providers using the setting premises for the purposes of running activities for children, rather than members of the child’s family or other adults known to the child. If staff have a safeguarding concern or an allegation is made about another adult (as listed above) **harming or posing a risk of harm to children,** then this should be referred to the CEO. Allegations are those which relate to members of staff, supply staff, volunteers, contractors who are currently working in any setting or college regardless of whether the setting or college is where the alleged abuse took place. Allegations against a teacher or who is no longer teaching will be referred to the Police. Historical allegations of abuse will also be referred to the Police. Such allegations are dealt with in accordance with specific procedures published on the Cumbria SCP website – [Allegations against staff or volunteers](https://cumbrialscb.proceduresonline.com/chapters/p_alleg_against_staff.html) and Part four of ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’ – Allegations made against/Concerns raised in relation to teachers, including supply teachers, other staff, volunteers and contractors.

If staff have a safeguarding concern or an allegation about another adult that **does not** meet the harm threshold, then this should be shared in accordance with the setting low-level concerns procedures (see section 10 below) and the setting staff Code of Conduct.

If an allegation is made against a governor, the setting will follow their own local procedures. Where an allegation is substantiated, we will follow the procedures to consider removing them from office.

Cumbria SCP has produced a [Summary of Allegations Management Procedures](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6755/443689011.pdf) Flowchart . A copy of this Flowchart is provided to all individuals working in setting and to new starters as part of their Induction.

The member of staff to whom the concern or allegation is reported will:

* treat the matter seriously;
* ensure that, where necessary, the child receives appropriate medical attention;
* make a written record of the information using the child’s/parent’s own words, including when the alleged incident took place; who was present; and what happened;
* sign and date the written record;
* report the matter immediately to the CEO/Manager or deputy in his/her absence. Where the CEO is the subject of a concern or allegation, or in a situation where there is a conflict of interest in reporting the matter to the CEO, the concern or allegation will be reported to the Chair of Trustees. In all instances, the most senior person (CEO or Chair of Trustees) will be the allocated the role of ‘Case Manager’. Confidentiality must be maintained at all times.

There are two aspects to consider when an allegation is made:

* **Looking after the welfare of the child** - the DSL (or a deputy) is responsible for ensuring that the child is not at risk and referring cases of suspected abuse to the LA Children’s Social Care.
* **Investigating and supporting the person subject to the allegation** - the Case Manager will discuss with the LADO, the nature, content and context of the allegation, and agree a course of action.

When dealing with allegations, we will:

* apply common sense and judgement;
* deal with allegations quickly, fairly and consistently; and,
* provide effective protection for the child and support the person subject to the allegation.

**Initial action by the Case Manager**

Before contacting the Local Authority appointed Designated Officer (LADO) the Case Manager or other senior leader will conduct basic enquiries in line with local procedures to establish the facts and to help them determine whether there is any foundation to the allegation, being careful not to jeopardise any future Police investigation.

Following the completion of basic enquiries, the Case Manager will discuss the concern or allegation with the LADO and within **1 working day**. The purpose of an initial discussion is for the LADO and the Case Manager to consider the nature, content and context of the concern or allegation and agree a course of action. To inform the initial course of action, the following may be required:

* written details of the concern or allegation - signed and dated by the person receiving the initial concern or allegation report;
* any other information and names of any potential witnesses, surveillance systems etc.;
* a chronology of significant events;
* information already known about those involved, including previous history, other concerns or allegations made by the child or family and the individual’s current contact with children;
* checks on any historic incident(s) or logbooks.

There may be situations when the Case Manager will want to involve the Police immediately, for example if the person is deemed to be an immediate risk to children or there is evidence of a possible criminal offence. Where there is no such evidence, the Case Manager should discuss the concern or allegation with the LADO to help determine whether Police involvement is necessary.

To report a concern in writing to the LADO, the notification form (available from the Cumbria SCP website) must be used. The form can also be accessed by the following link: **[LADO - 'Position of Trust' Referral Form](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6755/4168713469.docx%22%20%5Co%20%22%20LADO%20-%20Allegation%20Notification%20Form%20%28Doc%29%20-%20eLibrary%20ref%20#56405 (opens in a new window))**.

Completed forms must be sent to the LADO, Cumbria Safeguarding Hub, using any of the following methods:

**(Please note: if sending by e-mail the document must be** [**password protected**](http://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6755/4308814197.pdf)**)**

* Fax: 01768 812090
* EFax: lado@cumbria.gov.uk
* Post: LADO, Safeguarding Hub, Skirsgill Depot, Penrith, Cumbria, CA10 2BQ
* Please note if you are worried that a child is at **risk of immediate harm,** please contact the LA Safeguarding Hub on **0333 240 1727 (Cumberland Council)**

To speak to a LADO for advice:

Phone: **0300 303 3892**

Or you can email: lado@cumbria.gov.uk

Allegations are managed in accordance with [Cumbria SCP Procedures Manual](https://cumbrialscb.proceduresonline.com/chapters/p_alleg_against_staff.html).

The Case Manager will contact the LADO if an allegation is made against a member of staff or another adult (including supply staff, volunteers, contractors or an individual or organisation using the settings premises for the purposes of running activities for children e.g. community groups, sports associations or providers that run extra-curricular activities) where their actions may have met the ‘harm threshold’ and the individual is alleged to have:

* **behaved in a way that has harmed a child, or may have harmed a child, and/or**
* **possibly committed a criminal offence against or related to a child, and/or**
* **behaved towards a child or children in a way that indicates** **s/he may pose a risk of harm to children, and/or**
* **behaved or may have behaved in a way that indicates they may not be suitable to work with children.**

The advice of the LADO can also be sought if there is uncertainty as to whether a referral should be made or for example there are concerns about the staff member’s conduct outside work which may raise concerns about their suitability to work with children, this is known as transferrable risk.

When to inform the individual of the allegation will be considered carefully on a case-by-case basis with guidance as required from the LADO, and if appropriate LA Children’s Social Care and the Police. The Case Manager will inform the accused person about the concern or allegation as soon as possible after consulting with the LADO. However, where a strategy discussion is needed, or Police or the LA Children’s Social Care services need to be involved, the Case Manager will not do that until those agencies have been consulted and have agreed what information can be disclosed to the accused.

The Case Manager will appoint a named representative to keep the person who is the subject of the concern or allegation informed of the progress of the case and consider what other support is appropriate for the individual.

The welfare of a child is paramount, and this is the prime concern in terms of investigating an allegation against a person in a position of trust. However, when an allegation or safeguarding concern is being investigated it is likely to be a very stressful experience for the adult subject of the investigation, and potentially for their family members. We will offer appropriate welfare support at such a time and recognise the sensitivity of the situation. Information is confidential and will not ordinarily be shared with other staff or with children or parents who are not directly involved in the investigation.

Parents of a child or children involved will be told about the concern or allegation as soon as possible if they do not already know of it. However, where a strategy discussion is required, or Police or the LA Children’s Social Care services need to be involved, the Case Manager will not do so until those agencies have been consulted and have agreed what information can be disclosed to the parents. Parents will also be kept informed about the progress of the case, only in relation to their child – no information can be shared regarding the staff member and informed of the outcome where there is not a criminal prosecution, including the outcome (in confidence) of any disciplinary process.

Parents will also be made aware of the requirement to maintain confidentiality about any concern or allegation made against teachers or other staff whilst investigations are ongoing. Where parents wish to apply to the court to have reporting restrictions removed, they will be advised to seek legal advice.

**Initial consideration by the Case Manager and LA appointed Designated Officer (LADO)**

Howgill, as employers have a duty of care to their employees. Where the setting is not the employer of an individual, they still have a responsibility to ensure concerns or allegations are dealt with appropriately and that they liaise with relevant parties. It is essential that any allegation of abuse in a setting is dealt with very quickly, in a fair and consistent way that provides effective protection for the child and, at the same time supports the person who is the subject of the allegation.

The LADO will establish, in discussion with the Case Manager that the allegation is within the scope of the Cumbria SCP procedures and may require further investigation. There may be up to 3 strands considered as part of this process and the discussion will centre upon whether there is a need for:

* a Police investigation because a crime has or may have been committed;
* enquiries and assessment by social care to determine if services or emergency actions are required;
* consideration by the employer of disciplinary action in respect of the individual.

If agreement is reached that the criteria for action by the Police or Children’s Services has been established, the LADO will contact the LA Children’s Social Care to ensure a formal ‘strategy meeting’ is set up involving Children’s Services Social Care and the Police. Where the Police are involved, wherever possible the setting will ask the Police to obtain consent from the individuals involved to share their statements and evidence for use in the employer’s disciplinary process. If only the last criterion is met the LADO will provide advice to the Case Manager on the subsequent management of the case to a satisfactory conclusion within the framework of the setting’s procedures for discipline and conduct.

The LADO’s role is not to investigate the allegation, but to ensure that an appropriate investigation is carried out, whether that is by the Police, LA Children’s Social Care, the setting or a combination of these.

**Suspension**

Suspension will never be an automatic step for staff subject to allegations; each case will be dealt with on its merits taking into consideration factors such as the seriousness of the allegation, the potential risks to children and whether it is possible to investigate the allegation whilst the person is still at work. The strategy meeting will make a recommendation to the setting if one is required but the ultimate decision rests with the Case Manager. The decision to suspend will be taken on a case-by-case basis having undertaken a risk assessment about whether the person poses a risk of harm to children. All options to avoid suspension will be considered prior to taking that step.

The decision on **suspension/transfer to alternative duties** of the staff member subject to the allegation is the responsibility of the Case Manager having consulted with their HR adviser and the LADO. Setting leaders will ensure that they provide effective support for anyone facing an allegation and provide them with a named contact if they are suspended.

Additional information on suspension or those subject to a Secretary of State interim Prohibition Order is available in Part four of ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’.

If the Case Manager is concerned about the welfare of other children in the community or the individual’s family, those concerns will be reported to the LADO, LA Children’s Social Care or the Police as required.

**Subsequent actions**

The detailed procedures that need to follow this initial consideration are available on the Cumbria SCP website. The Case Manager is expected to keep the LADO advised of progress especially where it has been agreed that the matter should be dealt with within the framework of the setting’s disciplinary process (see above).

The following definitions will be used when determining the outcome of allegation investigations:

* **Substantiated**: there is sufficient evidence to prove the allegation;
* **Malicious**: there is sufficient evidence to disprove the allegation and there has been a deliberate act to deceive or cause harm to the person subject of the allegation;
* **False**: there is sufficient evidence to disprove the allegation;
* **Unsubstantiated**: there is insufficient evidence to either prove or disprove the allegation. The term, therefore, does not imply guilt or innocence; or
* **Unfounded**: to reflect cases where there is no evidence or proper basis which supports the allegation being made.

A referral must also be made to the Disclosure and Barring Service (DBS) when concerns are raised that a person has caused harm or poses a future risk of harm to children/vulnerable adults – See Section 24 for further details. If a member of staff or a volunteer is removed or dismissed because they have harmed a child or vulnerable adult, or the setting would have done so if the individual had not left, the Disclosure and Barring Service must be informed. [How to refer to the DBS](https://www.gov.uk/government/publications/dbs-referrals-form-and-guidance).

The setting will also consider whether a referral to the Teaching Regulation Authority (TRA) is appropriate where we dismiss or cease to use the services of a teacher because of serious misconduct or might have dismissed them or ceased to use their services had they not left first.

Details of allegations that are found to have been malicious will be removed from personnel records and those allegations which were proved to be false, unsubstantiated or malicious will not be included in an employer reference. However, for all other allegations we will hold a clear and comprehensive summary of the allegation and how it was followed up and resolved. This will enable accurate information to be given in response to any future request for a reference, where appropriate.

**All staff will be made aware that it is a disciplinary offence not to report concerns about the conduct of a colleague that could place a child at risk**. **When in doubt – consult.**

We will inform Ofsted of any allegations of serious harm or abuse by any person working with the child (whether the allegations relate to harm or abuse committed on the premises or elsewhere). Refer to Section 25 for details.

**Resignations and settlement agreements**

If the accused person resigns, or ceases to provide their services, this will not prevent an allegation being followed up in accordance with Part four of the DfE guidance [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2).

‘Settlement or compromise agreements’ will not be used in cases of refusal to cooperate or resign before the person’s notice period expires. Such an agreement will not prevent a thorough police investigation where that is deemed appropriate.

**Record keeping**

We have an obligation to preserve records which contain information about concerns or allegations of sexual abuse. Such records will be retained at least until the accused has reached normal pension age or for a period of 10 years from the date of the concern or allegation report if that is longer.

Details of allegations following investigation that are found to have been malicious or false will be removed from personnel records unless the individual gives their consent for retention of the information. For all other allegations i.e. substantiated, unfounded and unsubstantiated, the following information will be kept on the file of the person accused:

* a clear and comprehensive summary of the allegation;
* details of how the allegation was followed up and resolved;
* a note of any action taken, and decisions reached, and the outcome i.e. substantiated, unfounded or unsubstantiated;
* a copy provided to the person concerned, where agreed by the LA Children’s Social Care or the Police; and,
* a declaration on whether the information will be referred to in any future reference.

For more detailed guidance on how to respond to allegations against staff, supply staff, volunteers, contractors, or other external providers using the setting premises for the purposes of running activities for children, please refer to the Cumbria SCP guidance – [Whistleblowing](https://cumbrialscb.proceduresonline.com/chapters/p_whistleblowing.html?zoom_highlight=whistle), Section 12 below and Part four of [Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2).

### Bank staff and all contracted staff

Whilst this setting is not the employer of supply teachers or other contracted staff, we will ensure that concerns or allegations (no matter how small) are dealt with properly. In no circumstances will we decide to cease to use bank/contracted staff due to safeguarding concerns or allegations, without finding out the facts and liaising with the Designated Officer appointed by the Local Authority (LADO) to determine a suitable outcome. Where the individual about whom the concern or allegation has been made is employed by an Agency or Agencies where the bank staff is working across a number of settings, the Governing body will discuss with the Agency/ies whether it is appropriate to suspend the supply teacher. The Agency will be fully involved in the process which will usually be led by the setting and the LADO since the individual, whilst not employed by the setting is under the supervision, direction and control of the Governing Body when working in the setting. The allegations management meeting which is often arranged by the LADO should address issues such as information sharing, to ensure that any previous concerns or allegations known to the agency or agencies are considered by the setting during the investigation.

We will inform any supply agency of our process for managing allegations, taking account of the agency’s Policies and their duty to refer to the DBS as personnel suppliers.

### Non-recent allegations

Where an adult makes an allegation to a setting that they were abused as a child, the individual will be advised to report the allegation to the Police. Non-recent allegations made by a child, will be reported to the LADO in line with the local authority’s procedures for dealing with non-recent allegations. The LADO will coordinate with the LA Children’s Social Care and the Police. Abuse can be reported no matter how long ago it happened.

## Concerns or allegations that do not meet the harm threshold (low-level concerns)

As part of our whole setting approach to safeguarding we aim to promote an open and transparent culture in which all concerns about all adults working in or on behalf of the setting (including bank staff, volunteers, contractors and external providers using the setting premises for the purposes of running activities for children) are dealt with promptly and appropriately.

We believe that creating a culture in which **all** concerns about adults (including allegations that do not meet the harm threshold (see Page 22 above) are shared responsibly and with the right person, recorded and dealt with appropriately, is critical. If implemented correctly, this will encourage an open and transparent culture; enable us to identify inappropriate, problematic or concerning behaviour early; minimise the risk of abuse; and ensure that adults working in or on behalf of the setting or college are clear about professional boundaries and act within these boundaries, and in accordance with our ethos and values.

A low-level concern does not mean that it is insignificant. It is any concern – no matter how small, and even if no more than causing a sense of unease or a ‘nagging doubt’ - that an adult working in or on behalf of the setting may have acted in a way that:

* is inconsistent with the Staff Code of Conduct, including inappropriate conduct outside of work, and
* does not meet the harm threshold (see page 22 above) or is otherwise not considered serious enough to consider a referral to the LADO.

All low-level concerns about adults working in the setting regardless of how insignificant they may be perceived to be, should be reported initially to the DSL. Where the concern relates to the DSL or in a situation where there is a conflict of interest in reporting the matter to the DSL, the concern should be referred to the Chair of the Trustees.

Further information on low-level concerns, examples and record keeping can be found in the setting Staff Code of Conduct.

### Responding to low-level concerns

If the concern has been raised via a third party, the CEO will collect as much evidence as possible by speaking directly to the person who raised the concern (unless it has been raised anonymously) and to the individual involved and any witnesses.

Any information collected will help to categorise the type of behaviour and determine what further action may need to be taken. The rationale for the action taken and the decisions which led to the action will be recorded. A flowchart outlining the possible [response to managing low-level concerns](https://kymallanhub.co.uk/download/document/6373/) is available via the KAHub.

Low-level concerns which are shared about supply staff, contractors and other external providers using the setting premises for the purposes of running activities for children will, where relevant, be notified to their employers/National Governing Body, so that any potential patterns of inappropriate behaviour can be identified.

## Whistleblowing

Staff must acknowledge their individual responsibility to bring matters of concern to the attention of senior management and/or relevant agencies. Although this can be difficult this is particularly important where the welfare of children may be at risk.

Adults working in the setting may be the first to recognise that something is wrong but may not feel able to express their concerns out of a feeling that this would be disloyal to colleagues or for fear of harassment or victimisation. These feelings, however natural, must never result in a child or young person continuing to be unnecessarily at risk. Staff must remember that it is often the most vulnerable child who is targeted. These children need adults they can trust to safeguard their welfare.

***DON'T THINK WHAT IF I'M WRONG - THINK WHAT IF I’M RIGHT!***

**Reasons for whistleblowing:**

* Everyone has a responsibility for raising concerns about unacceptable practice or behaviour.
* To prevent the problem worsening or widening.
* To protect or reduce risks to others.
* To prevent becoming implicated yourself.

**What stops people from whistleblowing?**

* Fear of starting a chain of events which spirals out of control.
* Disrupting the work or project.
* Fear of getting it wrong.
* Fear of repercussions or damaging careers.
* Fear of not being believed.

**How to raise a concern:**

* Voice concerns, suspicions or uneasiness as soon as possible. The earlier a concern is expressed the easier and sooner action can be taken.
* Try to pinpoint exactly what practice is causing concern and why.
* Approach the Head teacher or Senior Manager.
* If the concern is related to the Head teacher/Principal, the Chair of Governors should be contacted or, if it is felt that the issue needs to be reported to someone outside the setting, contact the LA Safeguarding Hub.
* Staff should ensure they get a satisfactory response - don't let matters rest. If a staff member feels their genuine concerns are not being addressed, the issue should be referred to the LA Safeguarding Hub.
* Ideally, concerns should be put in writing, outlining the background and history, giving names, dates and places wherever possible.
* **A member of staff is not expected to prove the truth of an allegation but will need to demonstrate sufficient grounds for the concern.**

**What happens next?**

* The individual reporting the concerns will be given information on the nature and progress of any enquiries.
* The employer has a responsibility to protect individual members of staff from harassment or victimisation.
* No action will be taken against an individual if the concern proves to be unsubstantiated, unfounded or false and was raised in good faith.
* Malicious allegations may be considered as a disciplinary offence. The LADO and Case Manager should consider whether the child and/or the person who made the allegation is in need of help of may have been abused by someone else.

**Self-reporting:**

There may be occasions where a member of staff has a personal difficulty, perhaps a physical or mental health problem, which they know to be impinging on their professional competence. Staff have a responsibility to discuss such a situation with their line manager so professional and personal support can be offered. Whilst such reporting will remain confidential in most instances, this cannot be guaranteed where personal difficulties raise concerns about the welfare or safety of children.

**Further advice and support:**

It is recognised that whistleblowing can be difficult and stressful. Advice and support are available from senior managers, HR provider and/or your professional or trade union.

*"Absolutely without fail - challenge poor practice or performance. If you ignore or collude with poor practice it makes it harder to sound the alarm when things go wrong"* (reproduced with acknowledgement to “Sounding the Alarm” – Barnardos).

The setting has Whistleblowing procedures, a copy of which can be found in the setting office.

## Supporting pupils with medical conditions

We have, and implement, a Policy and procedures on Supporting Pupils with Medical Conditions. This includes systems for obtaining information about a child’s medical needs and for keeping this information up to date. Training is provided for staff where the administration of medicine requires medical or technical knowledge. Medicines will not usually be administered unless they have been prescribed for a child by a GP, dentist, nurse or pharmacist (medicines containing aspirin will only be given if prescribed by a GP).

Medicine (both prescription and non-prescription) will only be administered to a child where written permission for that particular medicine has been obtained from the child’s parent. We keep a written record each time a medicine is administered to a child, and, in the case of emergency pain-relief, where prior consent has been obtained, inform the child’s parents on the same day, or as soon as reasonably practicable.

## Working with other agencies

The setting recognises and is committed to its responsibility to work with other professionals and agencies both to ensure children’s needs are met and to protect them from harm. We will endeavour to identify those children and families who may benefit from the intervention and support of external professionals and will seek to enable referrals (in discussion with parents) as appropriate. Information on the [Early Help Assessment process](https://cumbriasafeguardingchildren.co.uk/earlyhelp.asp#:~:text=Dedicated%20Early%20Help%20consultation%20advice,agencies%20to%20meet%20those%20needs.) is available via the Cumbria SCP website.

Settings are not the investigating agency when there are child protection concerns and thus, the setting will pass all relevant cases to the statutory agencies, which we will support in undertaking their roles. Staff should understand that alongside this, the setting may have a crucial role in supporting the child whilst investigations and assessments take place.

The setting recognises the importance of multi-agency working and will ensure that staff are enabled to attend relevant safeguarding meetings, including Child Protection Conferences, Core Groups, Strategy Meetings, Child in Need meetings and Early Help/Team around the Family or Team around the Child meetings.

We will also work with local partners, families and communities in our efforts to ensure our setting understands and embraces our local context and values in challenging extremist views and to assist in the broadening of our pupil’s experiences and horizons. We will help support pupils who may be vulnerable to such influences as part of our wider safeguarding responsibilities offering support and assistance from external agencies where required.

The Setting Leadership Team and DSL will work to establish strong and co-operative relationships with relevant professionals in other agencies.

## Partnership with parents

The setting shares a purpose with parents to educate, keep children safe from harm and to have their welfare promoted. We are committed to working with parents positively, openly and honestly.

We ensure that all parents are treated with respect, dignity and courtesy. We respect parents’ rights to privacy and confidentiality and will not share sensitive information unless we have consent, or it is necessary to do so to protect a child.

The setting will, in most circumstances, endeavour to discuss all concerns about their children with parents. There may, however, be exceptional circumstances when the setting will discuss concerns with the LA Children’s Social Care and/or the Police without parental knowledge. The setting will, of course, always aim to maintain a positive relationship with all parents. As well as being available to view on the setting website, this Child Protection Policy and procedures is available on request.

## Professional confidentiality and information sharing

Safeguarding and child protection information is confidential and personal. Other than the agreed communication lines in setting, it is for the DSL(s) to decide what information needs to be shared, with whom, how and when, and whether consent needs to be gained for this process. If in any doubt, the DSL can seek advice from the LA Safeguarding Hub. Further guidance on Information Sharing can be found in the DfE document [Data protection: a toolkit for settings](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/747620/Data_Protection_Toolkit_for_Schools_OpenBeta.pdf) (Annex 10.1), the DfE document [‘Information Sharing – Advice for Safeguarding Practitioners’](https://www.gov.uk/government/publications/safeguarding-practitioners-information-sharing-advice) and the ‘[Flowchart of When and How to Share Information](https://kymallanhub.co.uk/download/document/6372/)’ from the same document.

Staff should not assume a colleague, or another professional will take action and share information that might be critical in keeping children safe. Fears about sharing information **must not** be allowed to stand in the way of the need to safeguard and promote the welfare of children.

We are aware that among other obligations, the Data Protection Act (DPA) and the UK GDPR places duties on organisations and individuals to process personal information fairly and lawfully and to keep the information we hold safe and secure. Neither the DPA nor UK GDPR prevent, or limit, the sharing, or withholding, of information for the purposes of keeping children safe. Information which is sensitive and personal will be treated as ‘special category personal data’. Legal and secure information sharing between settings, LA Children’s Social Care and other agencies is essential. It would be legitimate to share information without consent where there is good reason to do so, and where the sharing of information will enhance the safeguarding of a child but it is not possible to gain consent; it cannot be reasonably expected that a practitioner gains consent; and, if to gain consent would place a child at risk. When parents do not give permission to share information staff must consider if a child is at risk of harm, before a decision to not share information is made; when there is disparity between parent's views and those of their children, professionals must maintain focus on the child. Fears about sharing information **must not** be allowed to stand in the way of protecting the safety of children. As with all data sharing, appropriate organisational and technical safeguards will be in place.

Under the DPA 2018 and the UK GDPR, settings are permitted to withhold pupils’ personal data where, for example, a child is in a refuge or other form of emergency accommodation and to provide the information would place a child at risk.

If a member of staff needs to seek advice about a safeguarding situation for a child independently for the purposes of keeping a child safe (specifically with the Children’s Services Safeguarding Team), it is appropriate for the detail to be discussed, although the staff member may choose to maintain the anonymity of the child whilst initial consultation takes place.

All staff are made aware that they cannot keep ‘secrets’ and absolute confidentiality with children, and that if a child reports abuse or gives information that suggests they may be at risk, this MUST be passed on to the DSL as soon as possible. The child should be told who their report will be shared with and what will happen next. If the child does not give their consent to share information, staff may still lawfully share it and advice sought from the DSL in all cases. Ultimately, the DSL (or a deputy) will have to balance the victim’s wishes against their duty to protect the victim and/or other children. Consideration will be given to the ‘[Gillick competency and Fraser guidelines](https://learning.nspcc.org.uk/child-protection-system/gillick-competence-fraser-guidelines)’ in situations where there may be a need for staff to balance listening to the child’s wishes and the responsibility to keep them safe. Where this situation arises, the member of staff **must** speak to the DSL for further advice.

## Curriculum and staying safe.

Settings play an essential role in helping children to understand what appropriate child and adult behaviour is; what is ‘safe’; what constitutes a healthy relationship both online and offline; to recognise when they and others close to them are not safe; and how to seek advice and support when they are concerned.

We will ensure that children are taught about how to keep themselves and others safe, including online and recognise that effective education will be tailored to the specific needs and vulnerabilities of individual children, including children who are victims of abuse, and children with SEND.

Our setting will assess the suitability and effectiveness of input from people or organisations to ensure that:

* any messages communicated to pupils support fundamental British Values.
* any messages communicated to pupils are consistent with the ethos of the setting and do not marginalise any communities, groups or individuals.
* any messages communicated to pupils do not seek to glorify criminal activity or violent extremism or seek to radicalise pupils through extreme or narrow views of faith, religion or culture or other ideologies.
* activities are properly embedded in the curriculum and clearly mapped to schemes of work to avoid contradictory messages or duplication.
* activities are matched to the needs of pupils.

We recognise, however, that the ethos of our setting is to encourage pupils to understand opposing views and ideologies, appropriate to their age, understanding and abilities, and to be able to actively engage with them in informed debate, and we may use external agencies or speakers to facilitate and support this.

## Supervision and support

Any member of staff affected by issues arising from concerns for a child’s welfare or safety can seek support from the DSL or a deputy DSL.

The DSL can put staff and parents in touch with outside agencies for professional support if they so wish.

We will put appropriate arrangements in place for the supervision of staff who have contact with children and families. Effective supervision provides support, coaching and training for the staff member/volunteer and promotes the interests of children. Our Supervision arrangements foster a culture of mutual support, teamwork and continuous improvement which encourages the confidential discussion of sensitive issues.

The key functions of supervision are:

***Performance management***

* Ensure that performance and practice, including safeguarding, is competent, accountable and soundly based in research and practice knowledge.
* Ensure that safeguarding children practice is consistent with the Cumbria Safeguarding Children Partnership procedures and organisational procedures.
* Ensure that practitioners fully understand their roles, and responsibilities and the scope of their professional discretion and authority.
* To provide reflective space to analyse ongoing work and specific incidents, to assess risk and need and to provide an important check and balance on decision making and planning.

 ***Professional development***

* Ensure that professional development needs, including safeguarding practice are considered and supported.

***Personal support***

* To provide reflective space for the supervisee to discuss and work through the personal impact of their role and responsibilities. This should include support to address the emotional impact of the work where required.

Good supervision involves a balance between all three elements, not always within one session, but certainly over the entire supervision process.

## Safe working practice

Staff and other adults are required to work within clear Guidelines on Safe Working Practice, this Child Protection Policy and procedures, the Staff Behaviour Policy/Staff Code of Conduct and the setting’s ICT Staff Acceptable Use Agreement. The latter includes amongst other things, staff/pupil relationships and communications, including the use of social media.

A child may make an allegation against a member of staff or other adult in situations where they feel vulnerable or where they perceive there to be a possible risk to their welfare. As such, all setting staff and other adults must take care not to place themselves in a vulnerable position regarding child protection or potential allegations. For example, it is always advisable for interviews or work with individual children or parents to be conducted in view of other adults.

It is not realistic to suggest that staff should never touch pupils and they, and other staff in settings, have the right to use reasonable force to control or restrain pupils in certain circumstances. ‘Reasonable’ in these circumstances means ‘using no more force than is needed’. Although there are circumstances when it is appropriate for staff in settings to use reasonable force, physical intervention will only be used when the child is endangering him/herself or others and such events will be recorded and signed by a witness. Staff and other adults in the setting are aware of the setting’s Behaviour Policy and procedures*,* and any physical interventions must be in line with that agreed policy and procedure in which appropriate training will be provided. Full advice and guidance can be found in the DfE document [Use of Reasonable Force in settings](https://www.gov.uk/government/publications/use-of-reasonable-force-in-schools). Information about how to support children with SEND and mental health difficulties who are at risk of restrictive intervention can be found in ‘[Reducing the need for restraint and restrictive intervention](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/812435/reducing-the-need-for-restraint-and-restrictive-intervention.pdf)’.

## Online safety

The use of new technologies presents challenges and risks to children both inside and outside of setting and technology has become a significant component of many safeguarding issues. Child sexual exploitation; radicalisation; sexual predation; online hoaxes and challenges – technology often provides the platform that facilitates harm.

The setting will ensure a comprehensive curriculum response to enable all pupils to learn about and manage the associated risks effectively and will support parents and the setting community (including all members of staff) to become aware and alert to the needs of keeping children safe online. Reference will be made to the DfE advice [Teaching online safety in settings](https://www.gov.uk/government/publications/teaching-online-safety-in-schools). The breadth of issues classified within online safety is considerable and ever evolving but can be categorised into four areas of risk: **content; contact; conduct and commerce.**  Detailed information on these risk areas can be found in the setting’s Online Safety Policy and procedures.

Where it is suspected that a child is at risk from internet abuse e.g. being subjected to harmful online interaction with other users, peer pressure, commercial advertising such as online gambling and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes, we will report our concerns to the appropriate agency.

Staff are particularly aware of the professional risks associated with the use of electronic communication (email; mobile phones; texting; social network sites) and must familiarise themselves with advice and professional expectations outlined in the setting Code of Conduct for staff and other adults and the setting’s Online Safety Acceptable Use Agreement.

When using digital images, staff will inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images. Pupils will be taught to recognise the risks attached to publishing their own images on the internet e.g., on social networking sites. Staff are permitted to take digital/video images to support educational aims but must follow the setting Policy and procedures in relation to the production, sharing, distribution and publication of those images.

15

In relation to pupils and their use of mobile devices on the setting site, reference should be made to the setting Online Safety Policy and procedures a copy of which is available on request.

Managing online filtering and monitoring

We recognise that we are in a position to provide a safe environment for children and others to learn and work, including when online. The Governors have an overall strategic responsibility for filtering and monitoring and a role in ensuring that the DfE [filtering and monitoring standards](https://www.gov.uk/guidance/meeting-digital-and-technology-standards-in-schools-and-colleges/filtering-and-monitoring-standards-for-schools-and-colleges) are being met. Others in the setting, particularly SLT are responsible for procuring filtering and monitoring systems, documenting decisions on what is blocked or allowed and why, reviewing the effectiveness of the provision and overseeing reports. SLT are also responsible for ensuring that **all** staff understand their role; are appropriately trained; follow policies, processes and procedures and act on reports and concerns in a timely manner.

In order to achieve the above, we will work closely with our IT providers to meet the needs of the setting. Further guidance and information on how the setting are meeting the DfE Filtering and monitoring standards can be found in the setting Online Safety Policy and Procedures, a copy of which is available on request from the setting office.

Children and young people can be exploited and suffer bullying through their use of technology e.g., the internet, mobile phones and social networking sites. To minimise the risks to our children we will ensure that, as outlined above, we have appropriate and reasonable security filters and monitoring systems in place. These filters and systems will, in part, be informed by our ‘Prevent’ risk assessment and a further [assessment of risks](https://360safe.org.uk/overview/template-online-risk-assessment/), which will consider the number of and age range of the pupils, those who are potentially at greater risk of harm and how often they access the IT system along with the proportionality of costs versus safeguarding risks.

Cyber crime

The setting has a cyber security and resilience strategy in place along with a cyber-response plan in order to ensure that procedures and processes are in place to, at the outset, reduce the risk of a cyber-attack on the setting’s IT system and to manage any adverse breaches of the settings IT system. A copy of this strategy and plan are available from the setting on request.

## Complaints

The setting has a Complaints Procedureavailable to parents, pupils and staff who wish to report concerns. This is published on the setting website.

All reported complaints/concerns will be taken seriously and considered within the relevant and appropriate process. Anything that constitutes a concern or allegation against a member of staff or volunteer will be dealt with under the specific procedures for managing allegations against staff, supply staff, volunteers, contractors and external providers using the setting premises for the purposes of running activities for children. See Section 9***.***

## Safer recruitment, selection, pre-employment vetting and ongoing vigilance

The setting aims to create a culture of safe recruitment and, as part of that, adopt recruitment procedures that help deter, reject or identify people who might abuse or be a risk to the safety or welfare of children. The Governing Body / Proprietor will act reasonably in making decisions about the suitability of prospective employees, supply staff, volunteers, contractors and external providers using the setting premises for the purposes of running activities for children, based on checks and evidence including: criminal record checks (DBS checks), barred list checks, Childcare Disqualification declaration (where relevant) and, in the case of teaching staff, prohibition checks together with references and interview information.

The Governing Body/Proprietor and Setting Leadership Team are responsible for ensuring that the setting follows safe recruitment processes outlined within the DfE document ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’ and in the setting Safer Recruitment, Selection and Pre-Employment Vetting Policy and procedures, including accurate maintenance of the Single Central Record; and an application, vetting and recruitment process which places safeguarding at its centre, regardless of employee or voluntary role.

We will ensure that we have processes in place for continuous vigilance, maintaining an environment that deters and prevents abuse and challenges inappropriate behaviour so that staff feel comfortable to discuss matters both within and outside of the workplace which may have implications for the safeguarding of children. We will also ensure that staff understand the process and procedures to follow if they have a safeguarding concern about another staff member.

The Governing Body will ensure that at least one person on any appointment panel has undertaken safer recruitment training and that the training is updated as necessary.

### Childcare Act 2006/Childcare (Disqualification) and Childcare (Early Years Provision Free of Charge) (Extended Entitlement) (Amendments) Regulations 2018

The above legislation applies mainly to primary settings and those settings with early years pupils. However, as a basic principle, Governors and senior leaders recognise that we must endeavour to ensure that we create a culture and environment where staff feel comfortable, where it is appropriate, to discuss matters outside of work, which may have implications for the safeguarding of children in the workplace.

The Governors and senior leaders would expect staff to discuss with them any situation where their relationships and associations both within and outside of the workplace (including online) may have implications for the safeguarding of children in setting.

These discussions can assist Governors and senior leaders in safeguarding their employees’ welfare and contribute to their duty of care towards their staff. Where appropriate, it will help managers identify whether arrangements are needed to support these staff. These discussions can also help with the management of children’s safety, providing information that will help them consider whether there are measures that need to be put in place to safeguard children (e.g. by putting arrangements in place to stop or restrict a person known to or living with a member of staff coming into setting where a potential risk to children has been identified).

## Referral to the Disclosure and Barring Service (DBS)

The role of the DBS is to help prevent unsuitable people from working with children and vulnerable adults.

Settings have a legal duty to make a referral to the DBS where they remove an individual from regulated activity (or would have removed an individual had they not left) and they believe the individual has:

* engaged in relevant conduct in relation to children and/or adults; and/or,
* satisfied the harm test[[1]](#footnote-1) in relation to children and/or vulnerable adults; and/or,
* been cautioned or convicted of a relevant (automatic barring either with or without the right to make representations) offence.

Referrals will be made as soon as possible when an individual is removed from regulated activity. [How to refer to the DBS](https://www.gov.uk/government/publications/dbs-referrals-form-and-guidance). The legal duty to refer applies equally in circumstances where an individual is redeployed to another area of work that is not regulated activity, they are suspended, dismissed or when they have resigned.

The advice of the LADO can also be sought if there is uncertainty as to whether a referral should be made or for example there are concerns about the staff member’s conduct outside work which may raise concerns about their suitability to work with children. Further guidance can be found on the Cumbria SCP website [How to refer a child](https://www.cumbriasafeguardingchildren.co.uk/westmorlandfurness/westmorlandprofessionals/default.asp) or [Allegations against staff or volunteers/LADO](https://cumbriasafeguardingchildren.co.uk/professionals/lado.asp?cookies=disable).

## Referral to Ofsted / Local Child Protection Agency

As our Early Years Provision is registered with Ofsted and is on the Early Years Register, we are required to make the following notifications:

* Ofsted and our local Child Protection Agency of any serious accidents, injuries or deaths which occur in relation to the childcare we provide. Notification will be made as soon as we reasonably can, and in all cases, within 14 days of the incident. The quickest and easiest way to notify Ofsted is to telephone them on 0300 123 1231.
* Ofsted, of any allegations of serious harm or abuse by any person working with the child (whether the allegations relate to harm or abuse committed on the premises or elsewhere). We will also notify Ofsted of the action taken in respect of the allegations. These notifications must be made as soon as is reasonably practicable, but at the latest within 14 days of the allegations being made.
* In the event of disqualification of a person employed in early years provision, the provider must not continue to employ that person. We must give Ofsted the following information when relevant:
	+ - details of any order, determination, conviction, or other ground for disqualification from registration under regulations made under section 75 of the Childcare Act 2006.
		- the date of the order, determination or conviction, or the date when the other ground for disqualification arose.
		- the body or court which made the order, determination or conviction, and the sentence (if any) imposed; and
		- a certified copy of the relevant order (in relation to an order or conviction).

The information must be provided to Ofsted as soon as reasonably practicable, but at the latest within 14 days of the date we became aware of the information or ought reasonably to have become aware of it.

In line with the Statutory Framework for EYFS we will notify or our local Child Protection Agency of any serious accidents, injuries or deaths which occur in relation to the childcare we provide to EYFS children.

## The use of setting premises by other organisations

Where services or activities are provided separately by another provider using the setting premises, the Head teacher and Governing Body will seek assurance that the provider concerned has appropriate Policies and procedures in place with regard to safeguarding children and child protection (including inspecting these as needed) and that other providers have ensured that relevant safeguarding checks have been made in respect of staff and volunteers. This applies regardless of whether or not the children who attend any of these services or activities are children on the setting roll. We will also ensure that safeguarding requirements are included in any lease or hire agreement as a condition of use and occupation of the premises. We will ensure that there are arrangements in place for the provider to liaise with the setting on safeguarding and child protection matters where appropriate. The DfE non-statutory guidance on [Keeping children safe in out-of-setting settings](https://www.gov.uk/government/publications/keeping-children-safe-in-out-of-school-settings-code-of-practice/keeping-children-safe-during-community-activities-after-school-clubs-and-tuition-non-statutory-guidance-for-providers-running-out-of-school-settings) details the safeguarding arrangements that we expect these providers to have in place.

Where we receive an allegation relating to an incident that happened when an individual or organisation was using the setting premises for the purposes of running activities for children, we will follow the allegations procedures including, where necessary, informing the LADO.

The Governors/Head teacher will take appropriate action to ensure that the setting is not hired out or otherwise let to external providers that use the premises to deliver messages of, or support for, extremist ideologies or radicalisation.

If assurance is not achieved, an application to use premises may be refused. See ***Setting Hire Arrangements*** for further information.

## Safety and suitability of premises, environment and equipment

We will ensure that our premises are fit for purpose and suitable for the age of children cared for and the activities provided on the premises. Spaces, furniture, equipment and toys, must be safe for children to use and premises must be secure. We have, and implement, a Health and Safety Policy and procedures, which include identifying, reporting and dealing with accidents, hazards and faulty equipment.

All reasonable steps are taken to ensure staff, children and others affected by what we do are not exposed to risks and are able to demonstrate how we are managing risks. Risk Assessments inform staff practice and demonstrate how we are managing risks.

We will only release children into the care of individuals who have been notified to us by the parent and will ensure that children do not leave the premises unsupervised. We will take all reasonable steps to prevent unauthorised persons entering the premises and have an agreed procedure for checking the identity of visitors. Visitors are expected to sign in and out via the office visitor’s log and to display a visitor badge whilst on setting site. Any individual who is not known or identifiable should be challenged for clarification and reassurance.

The setting will not accept the behaviour of any individual (parent or other) that threatens setting security or leads others (child or adult) to feel unsafe. Such behaviour will be treated as a serious concern and may result in a decision to refuse access for that individual to the setting site. Please refer to the DfES (now DfE) document ‘[A Legal Toolkit for Settings](https://dera.ioe.ac.uk/6363/1/DfES-0504-2002.pdf)’ and DfE non-statutory guidance ‘[Controlling access to setting premises](https://www.gov.uk/government/publications/controlling-access-to-school-premises/controlling-access-to-school-premises)’.

## Summary

All staff will follow the procedures set out by Cumbria Safeguarding Children Partnership (SCP) – [Cumbria's Threshold Guidance](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6698/17145/42632155941.pdf) and take account of guidance issued by the Department for Education to promote the well-being and safeguarding of our pupils. These procedures and guidance have been revised to take account of the statutory guidance ‘[Working Together to Safeguard Children](https://www.gov.uk/government/publications/working-together-to-safeguard-children--2)’.

## Monitoring and review

Safeguarding including child protection is to be a regular agenda item at full Governors’ meetings; Sub-Committee meetings and staff meetings giving the Designated Safeguarding Lead the opportunity to update on staff/Governor training and any other relevant issues or changes.

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**REFERENCED STATUTORY AND NON-STATUTORY GUIDANCE**

The following statutory and non-statutory guidance was referenced in formulating this Child Protection Policy and procedures:

* [DfE Working Together to Safeguard Children](https://www.gov.uk/government/publications/working-together-to-safeguard-children--2)
* [DfE Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)
* [DfE What to do if you’re worried a child is being abused – Advice for Practitioners](https://www.gov.uk/government/publications/what-to-do-if-youre-worried-a-child-is-being-abused--2)
* [DfE Governance handbook (Academy trusts and maintained settings)](https://www.gov.uk/government/publications/governance-handbook)
* [DfE Statutory Framework for Early Years Foundation Stage](https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2#:~:text=The%20EYFS%20framework%3A,they%20need%20to%20start%20school)
* [DfE Behaviour and Discipline in Settings – Guidance for Governing Bodies](https://www.gov.uk/government/publications/behaviour-and-discipline-in-schools-guidance-for-governing-bodies)
* [DfE Behaviour in Settings – Advice for Head teachers and setting staff](https://www.gov.uk/government/publications/behaviour-in-schools--2),
* [DfE Child sexual exploitation: guide for practitioners](https://www.gov.uk/government/publications/child-sexual-exploitation-definition-and-guide-for-practitioners),
* [DfE Use of Reasonable Force – Advice for Head teachers, staff and governing bodies,](https://www.gov.uk/government/publications/use-of-reasonable-force-in-schools)
* [DfE Preventing and tackling bullying - Advice for Head teachers, staff and governing bodies](https://www.gov.uk/government/publications/preventing-and-tackling-bullying)
* [DfE The Prevent Duty – Departmental advice for settings and childcare providers](https://www.gov.uk/government/publications/protecting-children-from-radicalisation-the-prevent-duty)
* [DfE Promoting fundamental British values as part of SMSC in settings – Departmental advice for maintained settings](https://www.gov.uk/government/publications/promoting-fundamental-british-values-through-smsc)
* [DfE Counselling in Settings: a Blueprint for the Future](https://www.gov.uk/government/publications/counselling-in-schools)
* [DfE Relationships and sex education (RSE) and health education,](https://www.gov.uk/government/publications/relationships-education-relationships-and-sex-education-rse-and-health-education)
* [DfE Teachers’ Standards 2011](https://www.gov.uk/government/publications/teachers-standards)
* [DfE Teaching Online Safety in Settings](https://www.gov.uk/government/publications/teaching-online-safety-in-schools)
* [DfE Safeguarding and remote education](https://www.gov.uk/guidance/safeguarding-and-remote-education-during-coronavirus-covid-19)
* [DfE Mental Health and Behaviour in Settings](https://www.gov.uk/government/publications/mental-health-and-behaviour-in-schools--2)
* [DfE The designated teacher for looked-after and previously looked-after children](https://www.gov.uk/government/publications/designated-teacher-for-looked-after-children)
* [DfE Supporting pupils at setting with medical conditions](https://www.gov.uk/government/publications/supporting-pupils-at-school-with-medical-conditions--3)
* [DfE Controlling access to setting premises,](https://www.gov.uk/government/publications/controlling-access-to-school-premises)

* [DfE Disqualification under the Childcare Act 2006 - Statutory guidance for local authorities, maintained settings, academies and free settings](https://www.gov.uk/government/publications/disqualification-under-the-childcare-act-2006)
* [Home Office Advice to settings and colleges on gangs and youth violence](https://www.gov.uk/government/publications/advice-to-schools-and-colleges-on-gangs-and-youth-violence)
* [Home Office Criminal exploitation of children and vulnerable adults: county lines](https://www.gov.uk/government/publications/criminal-exploitation-of-children-and-vulnerable-adults-county-lines)
* [HM Government Information sharing: Advice for practitioners providing safeguarding services to children, young people, parents and carers,](https://www.gov.uk/government/publications/safeguarding-practitioners-information-sharing-advice)
* [Home Office Revised Prevent Duty Guidance: for England and Wales](https://www.gov.uk/government/publications/prevent-duty-guidance/revised-prevent-duty-guidance-for-england-and-wales)
* [HM Government Multi agency statutory guidance on female genital mutilation](https://www.gov.uk/government/publications/multi-agency-statutory-guidance-on-female-genital-mutilation),
* [Guidance for Safer Working Practice for those working with Children and Young People in Education Settings / Code of Conduct for Staff](https://saferrecruitmentconsortium.org/),
* [Ofsted’s Inspecting safeguarding in early years, education and skills settings](https://www.gov.uk/government/publications/inspecting-safeguarding-in-early-years-education-and-skills)
* [Public Health England (PHE) Promoting children and young people’s emotional health and wellbeing: A whole setting and college approach](https://www.gov.uk/government/publications/promoting-children-and-young-peoples-emotional-health-and-wellbeing)
* [Cumbria Safeguarding Children Partnership (CSCP)](https://cumbriasafeguardingchildren.co.uk/)
* [Cumbria Multi-agency Threshold Guidance](https://www.cumbria.gov.uk/eLibrary/Content/Internet/537/6683/6687/6698/17145/42632155941.pdf)
* [Cumbria SCP Practice Guidance - Fabricated and Induced Illness](https://cumbrialscb.proceduresonline.com/chapters/p_fab_illness.html)
* [Cumbria SCP Practice Guidance – Children missing from care or home](https://cumbrialscb.proceduresonline.com/chapters/p_ch_missing_care.html)
* [Cumbria SCP Practice Guidance – Children who go missing throughout the setting day](https://cumbrialscb.proceduresonline.com/chapters/p_child_go_missing.html)
* [Cumbria SCP Practice Guidance – Child with a Disability or Complex Health Needs](https://cumbrialscb.proceduresonline.com/chapters/p_disabled_ch.html)
* [Cumbria SCP Core Procedures – Allegations against Staff or Volunteers](https://cumbrialscb.proceduresonline.com/chapters/p_alleg_against_staff.html)
* [Cumbria SCP Core Procedures – Trafficked Children](https://cumbrialscb.proceduresonline.com/chapters/p_trafficked_ch.html)
* [Cumbria SCP Core Procedures – Domestic abuse](https://cumbrialscb.proceduresonline.com/chapters/p_dom_abuse.html)
* [UK Council for Internet Safety (UKCIS) Online safety in settings and colleges: Questions from the Governing Board](https://www.gov.uk/government/publications/online-safety-in-schools-and-colleges-questions-from-the-governing-board)
* [UK Council for Internet Safety (UKCIS) - Sharing nudes and semi-nudes - Advice for education settings working with children and young people (including responding to an incident)](https://www.gov.uk/government/publications/sharing-nudes-and-semi-nudes-advice-for-education-settings-working-with-children-and-young-people)

* [National Institute for Health and Care Excellence (NICE) guidelines (NG76) – Child abuse and neglect,](https://www.nice.org.uk/guidance/ng76)
* [National Police Chiefs Council (NPCC) When to call the police – Guidance for settings and colleges](https://www.npcc.police.uk/SysSiteAssets/media/downloads/publications/publications-log/2020/when-to-call-the-police--guidance-for-schools-and-colleges.pdf)
* [National Institute for Health and Care Excellence (NICE) guidelines (NG205) – Looked-after children and young people](https://www.nice.org.uk/guidance/ng205)
* [Promoting the health and wellbeing of looked-after children – Statutory guidance for LAs, clinical commissioning groups and NHS England](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1100188/Promoting_the_health_and_well-being_of_looked-after_children_August_2022_update.pdf)
* [National Institute for Health and Care Excellence (NICE) guidelines (NG225) - Self-harm: assessment, management and preventing recurrence](https://www.nice.org.uk/guidance/NG225)
1. The harm test is explained on the Disclosure and Barring service website on GOV.UK [↑](#footnote-ref-1)